

Housing Authority of the City of Arlington Annual Plan Fiscal Year Beginning 10/2018

(June 27, 2018)

Streamlined Annual PHA Plan (HCV Only PHAs)

U.S. Department of Housing and Urban Development Office of Public and Indian Housing

OMB No. 2577-0226 Expires 02/29/2016

Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

Applicability. Form HUD-50075-HCV is to be completed annually by **HCV-Only PHAs**. PHAs that meet the definition of a Standard PHA, Troubled PHA, High Performer PHA, Small PHA, or Qualified PHA do not need to submit this form. Where applicable, separate Annual PHA Plan forms are available for each of these types of PHAs.

Definitions.

- (1) High-Performer PHA A PHA that owns or manages more than 550 combined public housing units and housing choice vouchers, and was designated as a high performer on both of the most recent Public Housing Assessment System (PHAS) and Section Eight Management Assessment Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
- (2) Small PHA A PHA that is not designated as PHAS or SEMAP troubled, or at risk of being designated as troubled, that owns or manages less than 250 public housing units and any number of vouchers where the total combined units exceeds 550.
- (3) Housing Choice Voucher (HCV) Only PHA A PHA that administers more than 550 HCVs, was not designated as troubled in its most recent SEMAP assessment, and does not own or manage public housing.
- (4) Standard PHA A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceeds 550, and that was designated as a standard performer in the most recent PHAS and SEMAP assessments.
- (5) Troubled PHA A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent.
- (6) Qualified PHA A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined, and is not PHAS or SEMAP troubled.

A.	PHA Information.					
A.1	PHA Name: Housing Authority of the City of Arlington PHA Plan for Fiscal Year Beginning: (MM/YYYY): 10/2018 PHA Inventory (Based on Annual Contributions Contract (ACC) units at time of FY beginning, above) Number of Housing Choice Vouchers (HCVs) 3,754 PHA Plan Submission Type: Annual Submission Availability of Information. In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information of the PHA policies contained in the standard Annual Plan, but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at the main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official website.					
1	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program	
	Lead HA:					

В.	Annual Plan.			
B.1	Revision of PHA Plan Elements.			
	(a) Have the following PHA Plan elements been revised by the PHA since its last Annual Plan submission?			
	Y N			
	Significant Amendment/Modification. (b) If the PHA prevent was for any element, describe the registers for each element(s).			
	(b) If the PHA answered yes for any element, describe the revisions for each element(s): Significant Amendment/Modification			
	Effective March 1, 2018, the Housing Authority requires that families report <u>all</u> changes in income and any changes in family composition within 30 days (i.e. from the date of employment).			
B.2	New Activities			
	(a) Does the PHA intend to undertake any new activities related to the following in the PHA's current Fiscal Year?			
	Y N ☐ ☑ Project Based Vouchers.			
	(b) If this activity is planned for the current Fiscal Year, describe the activities. Provide the projected number of project-based units and general locations, and describe how project-basing would be consistent with the PHA Plan.			
В.3	Most Recent Fiscal Year Audit.			
	(a) Were there any findings in the most recent FY Audit?			
	Y N N/A □ □ □			
	(b) If yes, please describe:			
B.4	Civil Rights Certification			
	Form HUD-50077, PHA Certifications of Compliance with the PHA Plans and Related Regulations, must be submitted by the PHA as an electronic attachment to the PHA Plan.			
B.5	Certification by State or Local Officials.			
	Form HUD 50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.			

Progress Report

Provide a description of the PHA's progress in meeting its Mission and Goals described in its 5-Year PHA Plan.

Goal: Expand the supply of assisted housing

Objectives: Apply for additional rental vouchers, as they come available

Progress:

B.6

Applied / received \$570,149 in CoC funding for FY2017; \$308,636 in HOME/TBRA funding; \$220,509 in HHSP funding.

Objectives: Leverage private or other public funds to create additional housing opportunities

Progress:

- In cooperation with the City of Arlington, rehabilitated 89 housing units for low to moderate income households, improving the living conditions for each assisted household through the Housing Rehabilitation Program (HRP)
- Applied for funding through the Texas Department of Housing and Community Affairs (TDHCA) for the Amy Young Barrier Removal Program (AYBRP) to assist households with persons with disabilities, making their homes more accessible.
- Assisted repairs of 4 homes through the City of Arlington's Code Compliance Home Program

Goal: Improve the quality of assisted housing

Objectives: Improve voucher management: (SEMAP score)

Progress:

Maintained HUD High Performer status

Objective: Increase customer satisfaction

Progress:

- Implemented improvements to AssistanceCheck online client portal & related documents to further assist clients & landlords with processes
- Coordinated Customer Appreciation Week in AHA office lobby, providing food and drinks.

Goal: Increase assisted housing choices

Objectives: Provide voucher mobility counseling

Progress:

- Increased portability briefings (from monthly to weekly) to voucher holders
- Due to outreach efforts, new landlords and additional units were added to the program.

Objective: Conduct outreach efforts to potential voucher landlords

Progress:

- Participated in Arlington Board of Realtors meeting (7/19) & Real Estate Investment Group meeting (10/27) to encourage new landlords.
- Initiated HouseONE program to encourage property owners to test HCV program by renting to one HCV tenant; resulted in 80 new landlords.
- Hired part time staff to specifically call property managers to encourage new participation and discuss availability of units.

Goal: Provide an improved living environment

Objectives: Other - foster livable neighborhoods and celebrate diversity.

Progress:

Used HCV program to expand housing opportunities beyond areas of traditional low-income and minority concentration; distribute maps at
each briefing session for HCV applicants which delineate areas of the City of Arlington with lesser concentrations of poverty.

Goal: Promote self-sufficiency and asset development of assisted households

Objectives: Provide or attract supportive services to improve assisted recipients' employability

Progress:

- Increased Program Coord Committee (from 10 to 18 members) who assist the FSS families on their journey to self-sufficiency.
- Increased FSS orientation meetings to once a month to encourage additional FSS participation.
- Attended FSS sessions at the Texas Housing Association Conference in Dallas and completed HUD's FSS Online training.
- Coordinated FSS graduation ceremony in May 2017.
- 17 Peer Support meetings were held for participants
- Scheduled individual case management meetings with participants that were unemployed and referred to TX Workforce Solutions for assistance with employment.
- In August 2017, staff meet with TX Workforce Solutions to a partnership for employment services

Objective: Provide or attract supportive services to increase independence for the elderly or families with disabilities

Progress:

- Participated in the City of Arlington's Homeownership Fair promoting Housing Rehab Program (6/24/17); AHA coordinated a Homeowner Fair (9/9/17) and participated in the Aging Well Expo (3/30/17) providing information on our different grants and opportunities for elderly and disabled households.
- Attended meeting of the Ambassadors for Aging Well in Arlington.

Goal: Ensure equal opportunity and affirmatively further fair housing

Objectives: Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion, national origin, sex, familial status, and disability

Progress:

- Maintained an environment that promotes, educates, and encourages staff and the public, displaying updated Fair Housing and Equal Housing
 Opportunities signage in multiple languages throughout the office and public areas, including lobby monitors.
- During Fair Housing Month, a concentrated focus on Fair Housing was exhibited using special displays in high traffic areas and via email to staff and discussion at board meeting.
- Created and implemented Amy Young Barrier Removal Program Affirmative Marketing Plan.

Objective: Undertake affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion national origin, sex, familial status, and disability

Progress:

Promoted and communicated events such as open enrollment of the Wait List and landlord participation efforts to various ethnic groups and public leaders that can share information to a broader audience on social media outlets, meetings, and expos.

	Objective: Undertake affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required Progress:				
	 Managed the HRP which provides grants to modify housing, making it accessible for persons with disabilities. 				
	 Applied for and received funding through TDHCA for the AYBRP to assist households with persons with disabilities, making their homes more accessible. 				
	 Persons with disabilities can request a disability rent exception which can increase the payment standard up to 120% of FMR and they are encouraged to request a reasonable accommodation when needed. 				
B.7	Resident Advisory Board (RAB) Comments.				
	(a) Did the RAB(s) provide comments to the PHA Plan?				
	Y N				
	(a) If yes, comments must be submitted by the PHA as an attachment to the PHA Plan. PHAs must also include a narrative describing their				
	analysis of the RAB recommendations and the decisions made on these recommendations.				

PLAN ELEMENTS

1. HOUSING NEEDS AND STRATEGY FOR ADRESSING HOUSING NEEDS – Provide a statement addressing the housing needs of low-income, very low-income families who reside in the PHA's jurisdiction and other families who are on the Section 8 tenant-based waiting list. The statement must identify the housing needs of (i) families with incomes below 30 percent of area median income (extremely low-income), (ii) elderly families and families with disabilities, and (iii) households of various races and ethnic groups residing in the jurisdiction or on the waiting list based on information provided by the applicable Consolidated Plan, information provided by HUD, and other generally available data. The identification of housing needs must address issues of affordability, supply, quality, accessibility, size of units, and location (24 CFR 903.7(a)(1) and 24 CFR §903.7(a)(2)(i)). Provide a description of the PHA's strategy for addressing the housing needs of families in the jurisdiction and on the waiting list in the upcoming year. (24 CFR 903.7(a)(2)(ii).

The City of Arlington's 2015 – 2019 Consolidated Plan identifies Housing needs of low- income, very low-lncome and extremely low- income households in Arlington. The Consolidated Plan is available at http://www.arlington-tx.gov/cdp/wp-content/uploads/sites/11/2014/05/2015-2019-Consolidated-Plan.pdf. A summary of the housing needs is identified below. Information about families on the Arlington Housing Authority's (AHA) Housing Choice Voucher waiting list is also provided below.

The City of Arlington's 2015 - 2019 Consolidated Plan reported that in 2011 the City of Arlington's population consisted of 363,933 residents including 132,182 households, representing a 9% and 6% increase, respectively, from the 2000 Census. 2011 Median household income is identified at \$52,699¹. Effective March 2016, median household income in Arlington is \$69,400².

The City of Arlington's 2015 - 2019 Consolidated Plan reported housing inventory increased by 14,923 units (11.4%) since $2000.^3$ This growth is due to an increase in owner-occupied housing. The City's inventory of renter-occupied units decreased by 599 units or (1.1%) since 2000.

There is a significant gap in the supply of affordable renter units for "extremely" low income households, but sizable gaps also exist within the price ranges of "moderate" and "upper" (over 120% of median family income) renter household income categories.

The City of Arlington's 2015 - 2019 Consolidated Plan reported approximately 51% of households earn less than 100% of area median income and 40% of households are defined as low and moderate income earning less than 80% of area median income. Households with one or more children under the age of 6 were the household type with the greatest percentage of households earning under 100% or average family median income (67%), while small families and households with at least one person between 62 – 74 years of age had the lowest percentage (41% and 42% respectively).

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¹ 2007- 2011 American Community Survey

² HUD Income Limits published 3/28/16

³ 2008-2012 American Community Survey

Housing units that do not meet minimum safe and sanitary thresholds are categorized as has having a "housing problem." The consolidated planning guidelines define housing problems as one of four living conditions:

- Lacking complete plumbing (including hot and cold running water, a flush toilet, and a bathtub or shower)
- Lacking complete kitchen facilities (including a kitchen sink; a cooking stove, built-in burners, or a microwave oven; and a refrigerator)
- Overcrowding with more than 1.01 persons per room (not including bathrooms, porches, foyers, halls, or half rooms)
- Spending more than 30% of household income on housing
- Severe housing problems are a subset of the above conditions. The first two conditions (lacking complete plumbing or kitchen facilities) are considered to be severe enough as defined above. The second two are only considered severe if households experience:
- Overcrowding with more than 1.51 persons per room (not including bathrooms, porches, foyers, halls, or half rooms)
- Spending more than 50% of household income on housing

The City of Arlington's 2015 - 2019 Consolidated Plan states that while some households with incomes in the HUD defined categories i.e.; low income (50–80% of area median income), very low (30 – 50%) and extremely low income (0-30%), experienced one or more of the four housing problems identified above, based on the data, a disproportionally greater housing need does not exist with any of the racial or ethnic groups.

Cost burden is the greatest housing problem City of Arlington residents face as overcrowding and substandard housing are minimal compared to those experiencing cost burden. Housing cost burden is by far the most common housing problem among all income and racial groups. Very low income households are most in need of temporary rental housing assistance to maintain stable rental housing. No racial or ethnic group clearly presents a disproportionately greater need with regard to housing cost burden or severe housing problems identified above.

The City of Arlington's 2015 - 2019 Consolidated Plan reported approximately 69% of households earning less than 80% of area median income paid more than 30% of their income for rent (69% renter households and 66% homeowner households were cost burdened). Of those households experiencing a severe cost burden (paying more than 50% of income for housing), the city's lowest income rental households (those earning less than 50% of the area median income), comprise the vast majority. Approximately 95% of severely cost burdened renter household and 73% of severely cost burdened owner households earned less than 50% area median income.

As of May 2018, the AHA assists 3,514 households in its Housing Choice Voucher program and 134 households with rental housing assistance through other programs dedicated to assist the homeless including the HOME funded Tenant Based Rental Assistance program and HUD funded Continuum of Care (CoC) programs (Shelter Plus Care programs, Rapid Rehousing programs). Homeless assistance resources are provided using the best practices Housing First model. These rental housing assistance resources are tenant-based utilizing privately owned rental housing units. Additionally, the AHA administers the Homeless Housing and Services Program (HHSP), using the state of Texas resources, for homeless prevention.

In 2015, in an effort to expand accessibility to housing services, the AHA transitioned the management and maintenance of its Housing Choice Voucher program waiting list to an annual open enrollment process where the application remains valid for one year. In 2017, the AHA received 17,866 unduplicated applications for HCV assistance within seven (7) days. Applications received will remain valid for one year. All unassisted applicants may apply for assistance during the next annual open enrollment.

Thirty-one percent of the applications received were from applicants that either live in or work in Arlington. Sixty-nine percent of the applications received were from persons who reside outside of Arlington or the state of Texas.

Forty-six percent of AHA HCV program participants are elderly (age 62 or older) and/or persons with a disability, 41 percent are employed and 6 percent have no income.

The City of Arlington's 2015 – 2019 Consolidated Plan states the city must also address the age and housing conditions of its housing stock. To address the needs of the community the AHA manages and operates the Housing Rehabilitation program. Through this CDBG and HOME funded resource, the AHA rehabilitates approximately 75 substandard owner-occupied homes in Arlington per year.

The AHA will, to the maximum extent feasible, utilize all federal, state and local resources for their intended purposes. Through these resources the AHA is housing the homeless, preventing homelessness before it occurs for persons in imminent danger of becoming homeless, providing safe, decent and affordable rental housing, coaching rental housing participants to become economically self-sufficient, rehabilitating substandard owner-occupied housing units with Federal and non-Federal funds, and assisting persons to become first time homebuyers.

- 2. **DECONCENTRATION AND OTHER POLICIES THAT GOVERN ELIGIBILITY, SELECTION, AND ADMISSIONS** A statement of the AHA's policies that govern resident or tenant eligibility, selection and admission including admission preferences in the Housing Choice Voucher program are found in the Administrative Plan. (24 CFR 903.7(b)
 - a. Eligibility requirements are found in Chapter 2 "Eligibility for Admission" of the Administrative Plan of the AHA.
 - b. Selection criteria are found in Chapter 3 "Applying for Admission" and Chapter 4 "Establishing Preferences and Maintaining the Waiting List" and subsidy standards are found in Chapter 5 in the Administrative Plan of the AHA.
 - c. Deconcentration is found in Chapter 1 "Statement of Objectives and Policies" and Chapter 8 "Voucher Issuance and Briefings", the Fair Housing Policy Chapter 1 in the Administrative Plan of the AHA.
 - d. Waiting list procedures are found in Chapter 4 "Establishing Preferences and Maintaining the Waiting List" in the Administrative Plan of the AHA.
 - e. The Administrative Plan is posted on the AHA website at http://www.arlington-tx.gov/cdp-housing/wp-content/uploads/sites/30/2018/04/AHA-Admin-Plan-04-2018.pdf and is available for review at the AHA office.
- 3. **FINANCIAL RESOURCES** A statement of financial resources, including a listing by general categories, of the PHA's anticipated resources, such as PHA HCV funding and other anticipated Federal resources available to the PHA, as well as tenant rents and other income available to support tenant-based assistance. The statement also should include the non-Federal sources of funds supporting each Federal program, and state the planned use for the resources. (24 CFR 903.7(c)

The AHA financial resources include HUD contributions and income from interest on reserves. The AHA operating budget is available for review upon request with includes:

Source Use

Housing Choice Voucher Housing Assistance Payments and Operations
Continuum of Care Housing Assistance Payments and Operations

(Permanent Supportive Housing, Rapid Re-Housing)

Tenant Based Rental Assistance Housing Assistance Payments and Operations

Homeless Housing Services Program Eviction Prevention, Homeless Assistance & Operations

Tenant Rent Leverages HCV rental payments

Match Case management, supportive services

4. **RENT DETERMINATION** – A statement of the policies of the PHA governing rental contributions of families receiving tenant-based assistance, discretionary minimum tenant rents, and payment standard policies. (24 CFR 903.7(d)

Policies governing rents charged for housing choice voucher dwelling units are contained in the AHA's Housing Choice Voucher Program Administrative Plan. The Administrative Plan is posted on the AHA website at http://www.arlington-tx.gov/cdp-housing/wp-content/uploads/sites/30/2018/04/AHA-Admin-Plan-04-2018.pdf and is available for review at the AHA office.

5. **OPERATION AND MANAGEMENT** – A statement that includes a description of PHA management organization, and a listing of the programs administered by the PHA. (24 CFR 903.7(e)(3)(4)

This section applies only to public housing. The AHA does not operate or manage public housing or any other rental housing. Information about AHA management relative to the administration of the Housing Choice Voucher program is found in Chapter 1 of the AHA's Housing Choice Voucher program Administrative Plan. The Administrative Plan is posted on the AHA website at http://www.arlington-tx.gov/cdp-housing/wp-content/uploads/sites/30/2018/04/AHA-Admin-Plan-04-2018.pdf and is available for review at the AHA office.

6. **INFORMAL REVIEW AND HEARING PROCEDURES** - A description of the informal hearing and review procedures that the PHA makes available to its applicants. (24 CFR 903.7(f)

Information about the AHA's policies governing Informal Reviews and Informal Hearings are found in Chapter 18 of the AHA's Housing Choice Voucher program Administrative Plan. The Administrative Plan is posted on the AHA website at http://www.arlington-tx.gov/cdp-housing/wp-content/uploads/sites/30/2018/04/AHA-Admin-Plan-04-2018.pdf and is available for review at the AHA office.

7. **HOMEOWNERSHIP PROGRAMS** – A statement describing any homeownership programs (including project number and unit count) administered by the agency under section 8y of the 1937 Act, or for which the PHA has applied or will apply for approval. (24 CFR 903.7(k)

Information about the AHA's homeownership programs is found in Chapter 20 of the AHA's Housing Choice Voucher program Administrative Plan. The Administrative Plan is posted on the AHA website at http://www.arlington-tx.gov/cdp-housing/wp-content/uploads/sites/30/2018/04/AHA-Admin-Plan-04-2018.pdf and is available for review at the AHA office.

8. SELF SUFFICIENCY PROGRAMS AND TREATMENT OF INCOME CHANGES RESULTING FROM WELFARE PROGRAM REQUIREMENTS - A description of any PHA programs relating to services and amenities coordinated, promoted, or provided by the PHA for assisted families, including those resulting from the PHA's partnership with other entities, for the enhancement of the economic and social self-sufficiency of assisted families, including programs provided or offered as a result of the PHA's partnerships with other entities, and activities under section 3 of the Housing and Community Development Act of 1968 and under requirements for the Family Self-Sufficiency Program and others. Include the program's size (including required and actual size of the FSS program) and means of allocating assistance to households. (24 CFR 903.7(I)(i) Describe how the PHA will comply with the requirements of section 12(c) and (d) of the 1937 Act that relate to treatment of income changes resulting from welfare program requirements. (24 CFR 903.7(I)(iii)

Information about the AHA's Family Self Sufficiency Program is found in Appendix 8 of the AHA's Housing Choice Voucher program Administrative Plan. The Administrative Plan is posted on the AHA website at http://www.arlington-tx.gov/cdp-housing/wp-content/uploads/sites/30/2018/04/AHA-Admin-Plan-04-2018.pdf and is available for review at the AHA office.

9. **SUBSTANTIAL DEVIATION** – PHA must provide its criteria for determining a "substantial deviation" to its 5-Year Plan. (24CFR 903.7(r)(2)(i)

The AHA shall define a Substantial Deviation from the five-year plan as follows.

- A major change in the direction of the AHA pertaining to its mission and goals would constitute a "substantial deviation" from the Agency's Five Year Plan.
- Examples include the undertaking of new program activities, development strategies, or financing initiatives that do not otherwise further the AHA's stated mission and goals identified in its Five Year Plan.

This includes elimination or major changes in any activities proposed, or policies provided in the agency plan that would momentously affect services or programs provided residents. This definition does not include budget revisions, changes in organizational structure, changes resulting from HUD-imposed regulations, or minor policy changes.

- 10. **SIGNIFICANT AMENDMENT/MODIFICATIONS** PHA must provide its criteria for determining a "Significant Amendment or Modification" to its 5-Year and Annual Plan. Should the PHA fail to define 'significant amendment/modification', HUD will consider the following to be 'significant amendments or modifications': a) changes to rent or admissions policies or organization of the waiting list; or b) any change with regard to homeownership programs. See guidance on HUD's website at: Notice PIH 1999-51. (24 CFR 903.7(r)(2)(ii) The AHA shall define a Significant Amendment or Modification to the annual and 5-year plan as follows.
 - Changes of a sufficient nature to the rent, admissions policies, or the organization of the waiting list in the Housing Choice Voucher program that impact more than 10% of applicants or households assisted through the Housing Choice Voucher program where such changes are not required by federal regulatory requirements.
 - This definition does not include budget revisions, changes in organizational structure, changes resulting from HUD regulations, or minor policy changes.

Exceptions:

- Changes under the above definitions that are required due to HUD regulations, federal statutes, Presidential Executive Orders, State or Local Laws or Ordinances, or as a result of a declared national or local emergency will not be considered a substantial deviation or significant amendment or significant modification.
- Changes under the above definitions which are funded by any source other than federal funds will not require Plan amendment or modification.

PHA Annual Plan FYB 10/2018

Required submission for HUD Field Office Review:

- Plan Elements
- B.4 Civil Rights Certification-50077- (tx433_a_v2018)
- B.5 Certification by State or Local Officials-50077-SL (tx433_b_v2018)
- B.7 Resident Advisory Board (RAB) Comments (tx433_c_v2018)

Also attached:

- Copy of Resolution 18-14; A Resolution Approving the Housing Authority of the City of Arlington's Annual Plan for Fiscal Year Beginning 10/2018 (tx433_d_v2018)
- Copy of public hearing agenda for hearing held June 27, 2018 (tx433_e_v2018)