

# Quarterly Report: 7/1/2017 through 9/30/2017

## Complaints/Request Received

**Substantive Response Sent**

7/28/2017

**Type:**

Facility Access

**Department:**

Public Works and  
Transportation

**Acknowledgement Sent**

7/11/2017

**Date Recieved**

7/7/2017

### Description

Resident is requesting the installation of a sidewalk between Melear Road and Glenbrook Drive.

### Response

The requested work has been incorporated into the list of locations to be constructed under the 2016 Sidewalk Program. The contractor is scheduled to begin work by August 14th, and finish by September 4th.

**Substantive Response Sent**

8/7/2017

**Type:**

Facility Access

**Department:**

Public Works and  
Transportation

**Acknowledgement Sent**

7/21/2017

**Date Recieved**

7/19/2017

### Description

Resident requests sidewalk repair and reinforcement of a metal grate over the drainage channel that interrupts the sidewalk on north side of SE Green Oaks Boulevard near Matlock Road.

### Response

Construction of the requested work has been incorporated into the list of locations to be constructed under the 2016 Sidewalk Program. The contractor is scheduled to begin work by August 28th and finish by September 18th.