

## Know When to Water Your Landscape

Knowing when and how best to water your landscape will help lower your water bill and extend our water supplies for the future.

- Find watering restrictions for sprinklers at [www.SaveArlingtonWater.com](http://www.SaveArlingtonWater.com).
- Hand-watering, drip irrigation and soaker hoses are allowed any day and time.
- Conduct regular inspections of sprinkler systems to ensure there are no broken sprinkler heads or excessive runoff.
- All commercial and apartment irrigation systems must be equipped with rain and freeze sensors. All residential irrigation sprinkler systems installed on or after January 1, 2007, must be equipped with rain and freeze sensors.

### Important Information:

- For the sixth straight year, the Arlington City Council has authorized money from the Water/Wastewater Rate Stabilization Fund to be used to delay Fiscal Year 2019 water and sanitary sewer rate increases until January 1, thus reducing the annual increase by 25 percent.
- A 5% past due fee is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges.

For a complete list of fees and payment options, or if you have any questions or concerns, please contact us:

**Web:** [www.arlingtontx.gov/water](http://www.arlingtontx.gov/water)

**Email:** [water@ArlingtonTX.gov](mailto:water@ArlingtonTX.gov)

**Phone:** 817-275-5931

After hours water or sewer emergencies: 817-459-5900.

*Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.*

**Please note:** New rates will be in effect on Oct. 1, 2018 for trash/recycling collection services and Arlington's stormwater (drainage) fee. The Stormwater Utility Fee will increase from \$6.25 to \$6.75 per Equivalent Residential Unit (ERU). The residential refuse (trash/recycling collection) will increase from \$13.94 to \$14.94.

[www.savearlingtonwater.com](http://www.savearlingtonwater.com)

# Effective January 1, 2019



# UTILITY RATE UPDATE

Changes to Arlington water and sewer fees and rates are effective Jan. 1, 2019. The average residential customer's monthly utility bill will increase by \$2.28 per month, or about 7 cents a day. Arlington Water Utilities rates for water usage, also known as volumetric rates, are divided into five tiers based on the amount of water used in a billing month. Only the rates for water usage 16,000 gallons and above per month will go up in 2019. Rates for residents using 15,000 gallons and less have not changed since 2016.

The adjustment is primarily related to increases in chemical and equipment costs, wastewater treatment costs, capital project investments, and other costs associated with operating the utility. Arlington Water Utilities' FY 2019 expenditure budget includes an increase of \$3,831,231 for wastewater treatment from the Trinity River Authority ("TRA"), the City of Arlington's wastewater treatment provider.

Based on data from July 2018, 71% of Arlington Water Utilities residential customers would not be affected by the proposed water rate increase because they use less than 16,000 gallons of water per month. Arlington Water Utilities continues to work diligently to find operating efficiencies and reduce controllable costs, which has allowed our rates to remain among the lowest in the Metroplex.

**E-bill and E-pay:** Review and pay your bill online. Visit our website: <https://waterbilling.ArlingtonTX.gov>



Scan this QR code with your smart phone to go directly to this website.

# Information on water rates effective January 1, 2019, is available in Tables 1-7 below. Table 8 is an example bill calculation.

## WATER RATES: Use Water Wisely!

**TABLE 1** Water rates per 1,000 gallons for all residential, duplex, residential builder and individual mobile home account classifications.

### Residential Block Structure

Usage (1,000 gal)	Rate
0 - 2	\$2.02
3 - 10	\$2.79
11 - 15	\$4.02
16 - 29	\$5.63
≥ 30	\$6.78

**TABLE 2** Water rates for all commercial, apartment, institutional and high volume meter account classifications.

### Commercial Block Structure

Usage (1,000 gal)	Rate
0 - 15	\$3.20
≥ 16	\$3.38

**TABLE 3** The per 1,000 gallon charge for all meters used for sprinkler accounts, regardless of account classification.

### Irrigation Block Structure

Usage (1,000 gal)	Rate
0 - 29	\$5.63
≥ 30	\$6.78

**TABLE 4** Water rates for all construction meter account classifications.

### Construction Block Structure

Usage (1,000 gal)	Rate
0 - 99	\$5.90
≥ 100	\$7.44

## SEWER RATES

**TABLE 5**

### All Classifications Block Structure

Usage (1,000 gal)	Rate
All Usage	\$4.75

## FY 2019 FIXED MONTHLY FEES TABLE 6

Meter Size	Water	Sewer
$\frac{5}{8} \times \frac{3}{4}$ " ( $\leq 2,000$ gal) Residential only	\$7.07	\$7.64
$\frac{5}{8} \times \frac{3}{4}$ " ( $\geq 3,000$ gal) Residential and all other customer classes	\$10.30	\$12.94
1"	\$20.30	\$23.52
1- $\frac{1}{2}$ "	\$46.31	\$52.12
2"	\$81.00	\$87.73
3"	\$190.35	\$271.15
4"	\$303.75	\$404.55
6"	\$707.40	\$1,100.55
8"	\$1,107.00	\$1,450.00
10"	\$1,663.20	\$2,114.10

## FIRE PROTECTION SYSTEM RATES TABLE 7

Fire Line Size (eff. Oct. 1, 2018)	Fixed Monthly Fee
1"	\$20.30
1- $\frac{1}{2}$ "	\$46.31
2"	\$81.00
3" and above	\$150.00

## EXAMPLE TABLE 8

The following **example** billing calculation is for a residential customer with a  $\frac{5}{8} \times \frac{3}{4}$ " meter using 7,000 gallons of water on a domestic meter (*servicing the inside of the home*) and 4,000 gallons of sewer. This is an increase of \$2.28 per month or about 7 cents per day:

<b>W</b> <b>a</b> <b>t</b> <b>e</b> <b>r</b> <b>c</b> <b>h</b> <b>a</b> <b>r</b> <b>c</b> <b>h</b> <b>e</b>	Fixed fee	\$10.30
	First 2,000 gallons (2 x \$2.02)	\$ 4.04
	Next 5,000 gallons (5 x \$2.79)	<u>\$13.95</u>
TOTAL water		\$28.29
<b>S</b> <b>c</b> <b>w</b> <b>e</b> <b>r</b> <b>c</b> <b>h</b> <b>a</b> <b>r</b> <b>c</b> <b>h</b> <b>e</b>	Fixed fee	\$ 12.94
	4,000 gallons (4 x \$4.75)	<u>\$19.00</u>
	TOTAL sewer	\$31.94
<b>TOTAL Water and Sewer Charge</b>		\$60.23

For any classification of customer with a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the residential or commercial block rates and not the irrigation block rates.