

Know When to Water Your Landscape

Knowing when and how best to water your landscape will help lower your water bill and extend our water supplies for the future.

- Be aware of current watering restrictions for sprinklers at www.SaveArlingtonWater.com.
- Hand-watering, drip irrigation and soaker hoses are allowed any day and time.
- Operating a malfunctioning sprinkler system is a violation of the City of Arlington Code of Ordinances. Conduct regular inspections of the sprinkler system to ensure there are no broken sprinkler heads or excessive runoff down the street
- All commercial and apartment irrigation systems must be equipped with rain and freeze sensors. All residential irrigation sprinkler systems installed on or after January 1, 2007, must be equipped with rain and freeze sensors. It is a good idea for all homes with irrigation systems to install rain and freeze sensors.

Important Information:

- A 5% past due fee is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges.

For a complete list of fees and payment options, or if you have any questions or concerns, please contact us:

Web: www.arlingtontx.gov/water

Email: water@ArlingtonTX.gov

Phone: 817-275-5931

After hours water or sewer emergencies: 817-459-5900.

Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.

**Save Water,
NOTHING can replace it.**

www.savearlingtonwater.com

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Rev. 11/17

Effective January 1, 2018



UTILITY RATE UPDATE

Changes to Arlington water and sewer fees and rates go into effect Jan. 1, 2018. The typical residential customer's monthly utility bill will increase by \$4.34 per month, or about 14 cents a day. The major drivers of this year's increases are the cost of replacing and upgrading utility infrastructure, and wastewater treatment costs.

Capital investments in Arlington Water Utilities infrastructure will increase by 16.6 percent this year. Trinity River Authority (TRA), which treats Arlington wastewater, also increased fees by 7.57 percent.

Cost reduction initiatives will save Arlington residents \$1.7 million in operating costs this year, lessening the effect of capital investment and wastewater treatment expenses. Arlington Water Utilities continues to work diligently to find operating efficiencies and reduce controllable costs, which has allowed our rates to remain among the lowest in the Metroplex.

E-bill and E-pay: Review and pay your bill online. Visit our website: <https://waterbilling.ArlingtonTX.gov>



Scan this QR code with your smart phone to go directly to this website.

30640-I-0013

Information on water rates effective January 1, 2018, is available in Tables 1-7 below. Table 8 is an example bill calculation.

WATER RATES: Use Water Wisely!

TABLE 1 Water rates per 1,000 gallons for all residential, duplex, residential builder and individual mobile home account classifications.

Residential Block Structure

Usage (1,000 gal)	Rate
0 - 2	\$2.02
3 - 10	\$2.79
11 - 15	\$4.02
16 - 29	\$4.79
≥ 30	\$5.94

TABLE 2 Water rates for all commercial, apartment, institutional and high volume meter account classifications.

Commercial Block Structure

Usage (1,000 gal)	Rate
0 - 15	\$3.00
≥ 16	\$3.16

TABLE 3 The per 1,000 gallon charge for all meters used for sprinkler accounts, regardless of account classification.

Irrigation Block Structure

Usage (1,000 gal)	Rate
0 - 29	\$4.79
≥ 30	\$5.94

TABLE 4 Water rates for all construction meter account classifications.

Construction Block Structure

Usage (1,000 gal)	Rate
0 - 99	\$5.90
≥ 100	\$7.44

SEWER RATES

TABLE 5

All Classifications Block Structure

Usage (1,000 gal)	Rate
All Usage	\$4.18

FY 2018 FIXED MONTHLY FEES TABLE 6

Meter Size	Water	Sewer
$\frac{5}{8}$ x $\frac{3}{4}$ " (≤ 2,000 gal) Residential only	\$7.07	\$7.64
$\frac{5}{8}$ x $\frac{3}{4}$ " (≥ 3,000 gal) Residential and all other customer classes	\$10.30	\$12.94
1"	\$20.30	\$23.52
1- $\frac{1}{2}$ "	\$46.31	\$52.12
2"	\$81.00	\$87.73
3"	\$190.35	\$271.15
4"	\$303.75	\$404.55
6"	\$707.40	\$1,100.55
8"	\$1,107.00	\$1,450.00
10"	\$1,663.20	\$2,114.10

FIRE PROTECTION SYSTEM RATES TABLE 7

Fire Line Size (eff. Oct. 1, 2017)	Fixed Monthly Fee
1"	\$20.30
1- $\frac{1}{2}$ "	\$46.31
2"	\$81.00
3" and above	\$120.00

EXAMPLE

TABLE 8

The following **example** billing calculation is for a residential customer with a $\frac{5}{8}$ x $\frac{3}{4}$ " meter using 7,000 gallons of water on a domestic meter (*servicing the inside of the home*) and 4,000 gallons of sewer. This is an increase of \$4.34 per month or 14 cents per day:

W a t e r c h a r c e	Fixed fee	\$10.30
	First 2,000 gallons (2 x \$2.02)	\$ 4.04
	Next 5,000 gallons (5 x \$2.79)	<u>\$13.95</u>
TOTAL water		\$28.29
S e w e r c h a r c e	Fixed fee	\$ 12.94
	4,000 gallons (4 x \$4.18)	<u>\$16.72</u>
	TOTAL sewer	\$29.66
TOTAL Water and Sewer Charge		\$57.95

For any classification of customer with a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the residential or commercial block rates and not the irrigation block rates.