



**For a list of frequently
asked questions, go to:
www.arlingtontx.gov/environment**



817-459-6777



Sponsored by:

Arlington Disposal Company

City of Arlington

Arlington Independent School District

Six Flag's Hurricane Harbor



Fall cleanup day

Saturday, October 25, 2008

9 a.m. — 4 p.m.

Please take items such as trash, brush, tires, furniture, carpet, lumber, appliances and old auto batteries to any of the following sites:



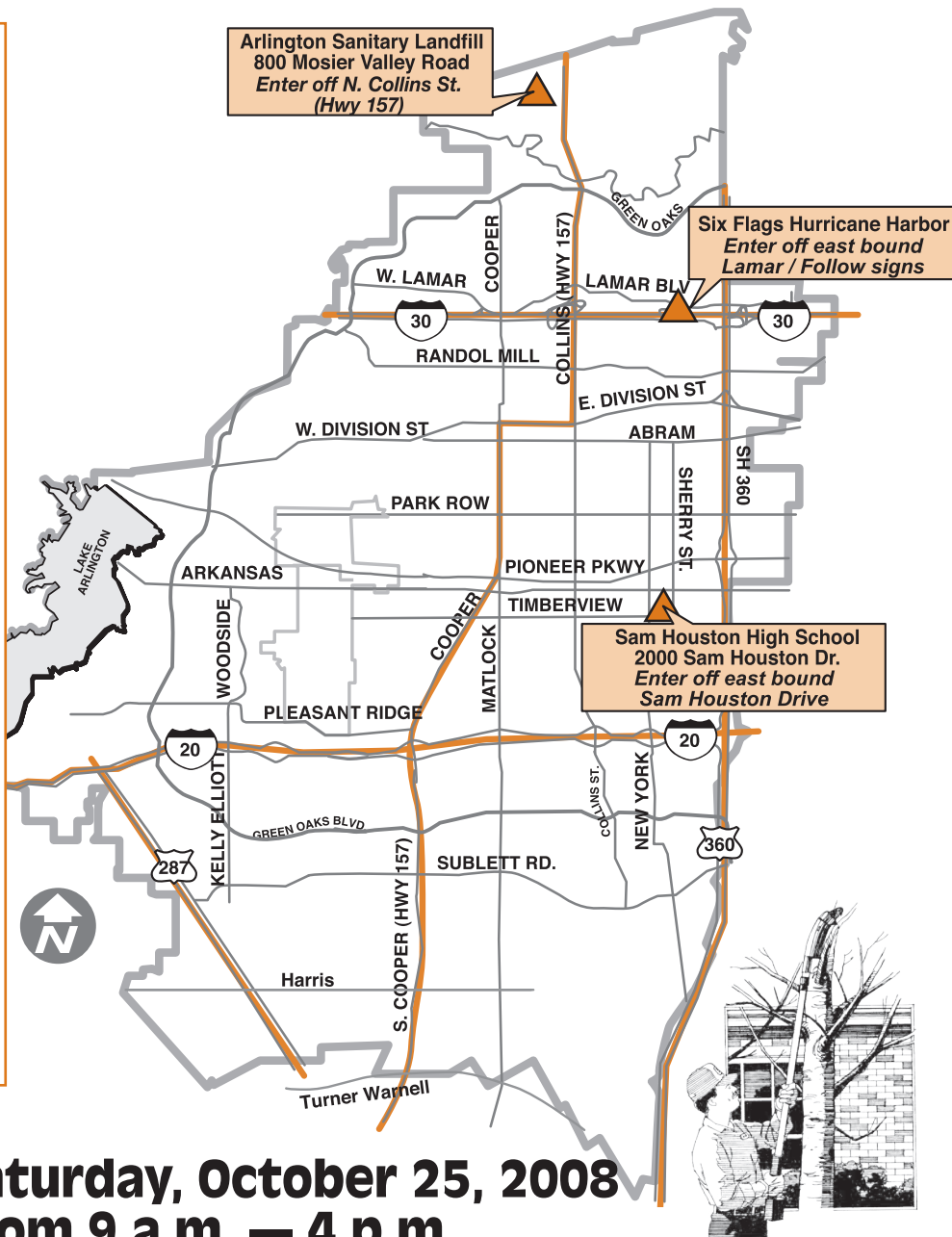
Arlington Sanitary Landfill
800 Mosier Valley Road

Six Flags Hurricane Harbor
1800 E. Lamar Blvd.

Sam Houston High School
2000 Sam Houston Drive

Fall Cleanup Day Rules

- Proof of Arlington Residency is required—a current driver's license with Arlington address or current water bill.
- Please be sure that items you are transporting to the sites are tied down and covered.
- No contractors.
- No children will be allowed on the sites.
- No household hazardous waste; no paint, no pesticides, no motor oil. For information on how to properly dispose of household hazardous waste, call 817-459-6777.
- Please separate brush and tree limbs.
- No roofing material.
- Limit of 4 tires.



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from 9 a.m. — 4 p.m.

For more information call the City of Arlington at 817-459-6777
or visit the City's website at www.arlingtontx.gov

Q: Is my water meter still read each month?

A: Yes. We read your water meter to bill for the water consumption registered during that billing period.

Q: Why are only residential customers eligible for this program?

A: Residential accounts vary seasonally due to lawn sprinkling, the filling of swimming pools, and the number of people in the household. Historically, commercial and multi-family (apartment) accounts do not vary much seasonally. If they are sprinkling, they generally have separate meters so that their sewer rate is affected only by domestic, or inside, usage.

Q: Wouldn't it be more equitable to just meter my sewer?

A: No. It would be extremely costly to the City of Arlington as well as to its customers to meter sewer. Sewer meters are expensive to buy, expensive to maintain and not as accurate as water meters. Usually, metering sewer is reserved only for large commercial or industrial users, and those accounts are reviewed on an individual basis to determine if it is cost effective to do this special type of metering.

Q: Why was this program implemented?

A: It is an equitable system for billing sewer to residential customers. Each customer's water usage pattern is used to "customize" their sewer usage.



Q: How can this program help me save money?

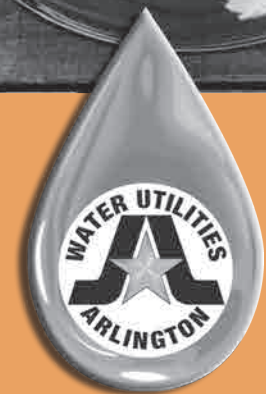
A: Keep your water usage as low as you can during the winter months. Remember that watering your lawn or shrubs or filling a pool will affect your winter water usage and ultimately your maximum sewer charge for the year. If you suspect that you have a leak in a toilet or your sprinkler system, immediately inspect them and repair as necessary.

Summary

- This is an automatic yearly program; all residential customers are already "signed up"!
- We print a reminder message about this averaging program on your bills each year.
- The message will give you the approximate dates during which water consumption you use will be averaged to determine your maximum sewer charge.
- The highest month's consumption of the December through March billings will be discarded before the averaging is completed. If you wish to take advantage of the lower sewer charges, you should be conservative with your water usage during this time.
- Practicing conservation will also save you money year round. Find money saving tips at www.SaveArlingtonWater.com.
- Call us at 817-275-5931 and we will be glad to assist you with this or any other questions you have about your maximum sewer charge or your account in general.

Residential Customers

Conserve water this winter to minimize your sewer charge



Frequently Asked Questions

Each year, residential monthly water consumption during the winter months is averaged to establish the maximum sewer charge that residents will have for the next 12 months. By conserving water during this period, you can control your sewer costs. Read more about this in the Q&A below.

Q: Why do you use the winter billing months for averaging?

A: Traditionally, the 4 lowest water consumption months for residential customers are billed in December, January, February and March. The primary reason for this is that residential customers are not watering their lawns, so their water usage is mainly inside the house. The majority of the water used during winter months is entering the sanitary sewer.

Q: Why do you average only 3 of the 4 winter months?

A: Lawn sprinkling, filling a swimming pool, or having a toilet leak can all increase a monthly bill. Being able to discard the largest of these bills prior to averaging the 3 remaining months gives a more representative measure of water flowing into the sewer system.

Q: How exactly do you average my winter months' usage?

A: We use water consumption shown on your December, January, February and March billings, discard the highest month and average the remaining three months to establish the maximum monthly sewer charge that will be used from April through the following March.

Average Winter Calculation Example:

Monthly Water Consumption

Oct to Nov = 7 thousand gallons

Nov to Dec = 21 thousand gallons

Dec to Jan = 4 thousand gallons

Jan to Feb = 8 thousand gallons

Calculate:

Discard the highest of the 4 months. Add the remaining months, 7 + 4 + 8 to get a total of 19.

Divide the 19 by 3 to get 6.3, which rounds down to 6. The Average Winter Consumption (Sewer Maximum) for this residential account will be set at 6 thousand gallons per month for 1 year (April 2009-March 2000).

Q: Once I have my average, does this mean I will be charged this same amount for sewer every month?

A: The average winter usage is a maximum sewer volume charge. For example, if your average winter usage is 6,000 gallons and you use 15,000 gallons of water in a month, you will be billed for only 6,000 gallons of sewer in that month. But if you use 5,000 gallons of water in a month, you will be billed for 5,000 gallons of sewer in that month. For residential customers, sewer consumption will never be higher than water consumption.

Q: Once I have my average, will it ever change?

A: Your new average will be recalculated automatically each year when we average your December through March bills. It could go up, go down or stay the same from year to year. It depends on how much water you use during the winter months.

Q: How can I find out the approximate period during the winter months that will determine my maximum sewer charge?

A: Your location in the city determines approximately when your meter will be read each month. During the months of October through February, a message will display on the back of your bill, providing the approximate dates during which your water consumption determines the new average for the next year. It is during this period that conserving water will minimize your sewer charge. Of course, practicing water conservation year round pays you even more dividends.

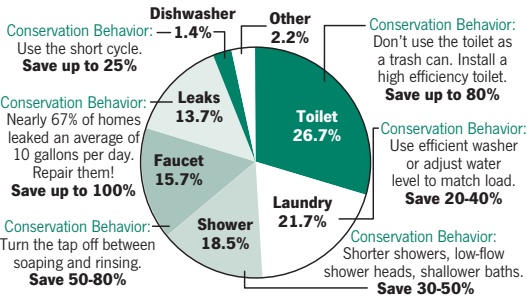
Q: What is my average if I am a new customer and do not have the winter months' history?

A: Each year, we average all residential customers' consumption to establish a city average. Every residential customer who does not have a full December, January, February and March billing will receive the city average until they have the history to establish their own. The current city average is 6,000 gallons.

Q: How can I conserve water to reduce my sewer bill?

A: Avoid over-watering your lawn. During the winter, a typical lawn requires only 1 to 1-1/2 inches of water every three weeks. Irrigate only to make up the difference if you don't receive this much precipitation. Install a rain/freeze sensor on your irrigation system controller to avoid wasting water. Indoors, fix leaks in faucets and toilet tanks, and wash clothes and dishes using full loads. To learn more about water conservation, go to www.SaveArlingtonWater.com.

SAVE WATER IN YOUR HOME
follow these water-saving ideas:



Reminders:

- All commercial and apartment irrigation systems must be equipped with rain and freeze sensors. All residential irrigation sprinkler systems installed on or after January 1, 2007 must be equipped with rain and freeze sensors.
- A 5% charge is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges.

For a complete list of fees and payment options, or if you have any questions or concerns, please:

Check our Web site: www.arlingtontx.gov/water

Email us: water@arlingtontx.gov

Call us: 817-275-5931

Write us: Arlington Utilities
P.O. Box 90020
Arlington, TX 76004-3020

Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.

Beautify your landscaping and save water and money!

Visit www.txsmartscape.com to find out how.

Use drip irrigation on your shrubbery and flower beds and save 60% of the water used for these areas!

Search "drip irrigation retrofit" on the web to find out how to convert from spray to drip.

For more information on water conservation, visit www.SaveArlingtonWater.com.

WATER & SEWER Rate Changes

Conserve Water – Save Money on your Water Bill

Effective October 1, 2008, there are changes to the water and sewer rates. The increases in rates are due to the increase in operational costs for electricity, chemicals used in the water treatment process, and wastewater treatment expenses.

Even with these adjustments, Arlington's rates continue to be among the lowest in the metroplex. A water conservation rate methodology is used by Arlington Water Utilities. Water conservation rates reward customers with lower water usage. The lower water usages are charged at a lower rate per thousand gallons (this is illustrated in Table 1). The impact on each customer will vary according to the customer class and their water usage. Two examples that follow include the average water user and the minimum water user. The adjustments will result in a monthly increase of \$4.66 or 9.86% for the average residential customer using 10,000 gallons of water and 6,000 gallons of sewer per month. The monthly charge for customers using 2,000 gallons of water and 2,000 gallons of sewer will increase \$1.20 or 7.39%. See additional rate and fee details inside.



Go Green with Arlington Water Utilities Enhanced Website

Save time and money by receiving your utility bill by e-mail. There's no standing in line, no stamps, no convenience fee, and you can pay at your convenience, 24 hours a day. By enrolling for eBill/ePay, you are agreeing to receive notification of your utility bill via e-mail (no paper bill will be sent) and to pay your bill online using a VISA, Mastercard, or Discover.

To begin eBill/ePay, simply register and enroll your water account(s) by going to the Water Website www.arlingtontx.gov/water.



WATER CONSERVATION

Watering is prohibited year-round from 10 a.m. to 6 p.m. Per ordinance, all residential irrigation sprinkler systems installed on or after January 1, 2007 must be equipped with rain and freeze sensors. All commercial and apartment landscape irrigation systems must be equipped with rain and freeze sensors.

Table 1 contains the charge per 1,000 gallons for water rates for all residential, duplex, residential builder and individual mobile home account classifications.

TABLE 1: Water Conservation Rates Residential Block Structure	
Usage (1,000 gal)	Rate
0 - 2	\$1.36
3 - 10	\$1.93
11 - 15	\$2.91
16 - 29	\$3.35
≥ 30	\$4.00

Table 2 contains water rates for all commercial, apartment, institutional and high volume meter account classifications.

TABLE 2: Water Conservation Rates Commercial Block Structure	
Usage (1,000 gal)	Rate
0 - 15	\$1.93
≥ 16	\$2.08

Table 3 contains the per 1,000 gallon charge for all meters used for sprinkler accounts, regardless of account classification.

TABLE 3: Water Conservation Rates Irrigation Block Structure	
Usage (1,000 gal)	Rate
0 - 29	\$3.35
≥ 30	\$4.00

Table 4 contains water rates for all construction meter account classifications.

TABLE 4: Water Conservation Rates Construction Block Structure	
Usage (1,000 gal)	Rate
All usage	\$4.50

Sewer Rates per 1,000 gallon charge All Classifications Block Structure

Usage (1,000 gal)	Rate
All Usage	\$2.92

FY 2008 Fixed Monthly Fees

Meter Size	Water	Sewer
3/4" (≤ 2,000 gal) Residential only	\$4.90	\$4.00
3/4" (≥ 3,000 gal) Residential and all other customer classes	\$8.47	\$7.77
1"	\$14.82	\$13.60
1-1/2"	\$33.88	\$31.08
2"	\$59.29	\$54.39
3"	\$136.04	\$72.21
4"	\$218.36	\$125.22
6"	\$507.69	\$286.00
8"	\$795.56	\$450.95
10"	\$1,195.03	\$676.39

EXAMPLE

The following **example** billing calculation is for a 3/4" meter using 11,000 gallons of water on a domestic meter (serving the inside of the home) and 8,000 gallons of sewer:

Example — Water Charge		
Fixed fee	\$ 8.47	
First 2,000 gallons	\$ 2.72	(2 x \$1.36)
Next 8,000 gallons	\$15.44	(8 x \$1.93)
Last 1,000 gallons	<u>\$ 2.91</u>	(1 x \$2.91)
TOTAL	\$29.54	
Example — Sewer Charge		
Fixed fee	\$ 7.77	
8,000 gallons	<u>\$23.36</u>	(8 x \$2.92)
TOTAL	\$31.13	

For any classification of customer with a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the water block rates and not the irrigation block rates.

Living History Demonstrations



Cabin
Tours



Sponsors:

LEVITT PAVILION
for the performing arts



THE
DownTown
Arlington
MANAGEMENT CORPORATION



arlingtonARTS
LEAGUE

Star-Telegram
www.star-telegram.com



Saturday
September 27, 2008
10 a.m. - 5 p.m.
at Knapp Heritage Park
201 W. Front Street, Arlington TX 76011



Children's entertainment • Juried art show
Live music and activities • Classic car show
Artisans and craftsmen • Festival foods
Pioneer re-enactors • More!

www.arlingtontxhistoricalsociety.org
817-460-4001

Agenda

10 a.m. - 5 p.m.

- Bouncehouse, Face Painting, Sand Art
 - Tours of Arlington Music Hall, see the "Johnnie High Music Revue"
 - Visit the Historic "V" and see the juried Art Show
 - Mayors Choice Award

10 a.m. - 3 p.m.

- Classic car show
- Awards at 2:45



Archaeological Dig

Entertainment

11 a.m. Banjo Enterprises

12 noon..... Aaron Einhaus

1:30 p.m. Spare Parts Acoustic Band

2 p.m. Two if by Sea

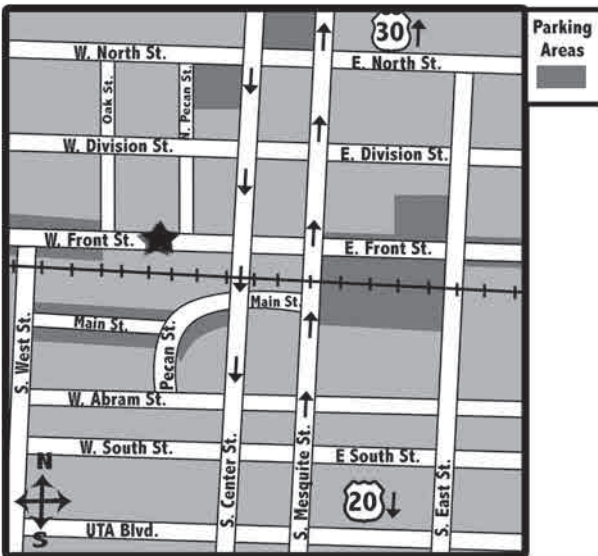
3 p.m. Ballet Folklorica

4 p.m. Samarabalouf Gypsy Jazz
Band presented by the Levitt

Kettle corn, root beer floats, turkey legs!



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School marm presentation

Recycle Your Old Television

and other unwanted electronics

Saturday, January 24, 2009

9:00 am until 12:00 noon

UTA parking lot at SE corner of Mitchell & Cooper

ACCEPTABLE ITEMS:

- computers • monitors
- keyboards • printers
- radios • TVs
- cell phones • VCRs
- video cameras

We will not be accepting large household appliances such as refrigerators, washers, dryers, etc. Call 817-317-2000 for disposal of these items.

Arlington residents only, please. Bring current driver's license or utility bill for proof of residency.

Businesses should contact Environmental Services regarding the recycling of electronic waste at recycling@arlingtontx.gov



Prepared in cooperation with the North Central Texas Council of Governments through funding from the Texas Commission on Environmental Quality.

got rabbit ears?



You could lose your television signal February 17, 2009.
Visit www.arlingtontx.gov/broadcast
or call 1-888-CALL-FCC for complete details.

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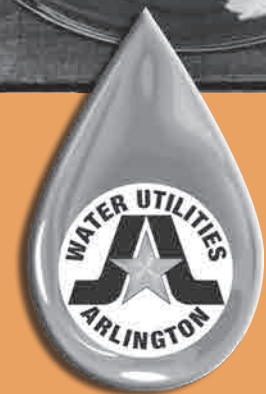
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Love fried turkey?



Wondering how to properly dispose of unwanted cooking oil?



The Environmental Collection Center (ECC) will take the oil free of charge.

The ECC is located on the east side of Fort Worth at 6400 Bridge Street, near the intersection of 820 and I-30.



The ECC is open weekly on Thursdays and Fridays from 11 a.m. to 7 p.m., and on Saturdays 9 a.m. to 3 p.m.

You will need proof of Arlington residency. For additional information, please call **817-459-6777**.



Please...

- ~~don't~~ pour the oil down sinks inside your home, it will clog your pipes.
- ~~don't~~ pour the oil outside, it will harm the environment.
- ~~don't~~ put the oil in the trash, it will leak from the garbage collection trucks.



Seasons Green-ings



from
Environmental Services!

LET US HELP YOU MAKE YOUR HOLIDAYS GREENER.

- ✓ Leaf Recycling
- ✓ Proper Disposal of Cooking Oil
- ✓ Christmas Tree Recycling
- ✓ Curbside Recycling Holiday Schedule



www.arlingtontx.gov

Leaf Recycling

Drop off will be available through February 28, 2009.

South Service Center
1100 SW Green Oaks Blvd.

UTA Intramural Parking Lot
W. Mitchell Street
(between Fielder & Davis)

JW Dunlop Park
1500 NW Green Oaks Blvd.

Bowman Springs Park
7003 Poly Webb Rd.

In an effort to improve the environment and our Community, this service is provided by the City of Arlington for **Arlington residents only**.

Please...

- ✗ No contractors
- ✗ No trash or tree limbs
- ✗ No illegal dumping

During this time, Arlington residents and contractors may recycle leaves at the landfill free of charge.

800 Mosier Valley Road.
Mon-Sat 7 a.m. – 4:30 p.m. • 817-354-2300

Curbside Recycling Holiday Schedule

If your recycling day is on Thursday, please note the following:

No Collection	Make up day
December 25	Saturday, Dec. 27
January 1	Saturday, Jan. 3



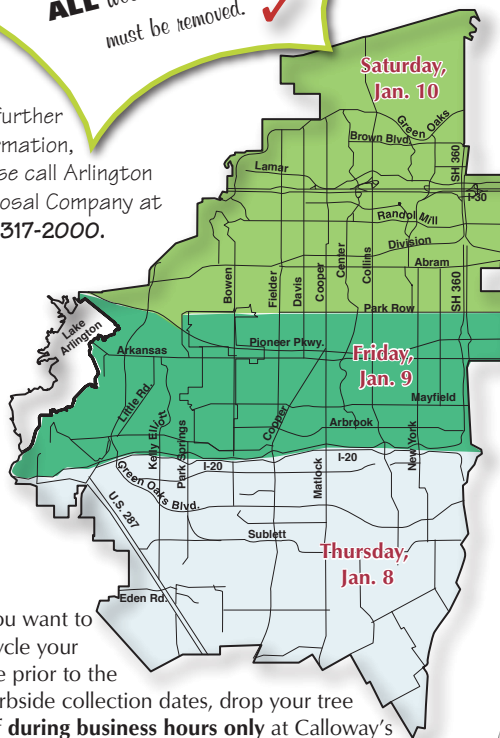
Christmas Tree Recycling

Christmas trees will be collected curbside **January 8th, 9th, and 10th** after the regular garbage collection.

Please...

- NO** lights, ornaments or tree stands, especially wooden stands with nails. ✗
- NO** trees in plastic bags. ✗
- Flocked trees are acceptable. However, **ALL** wooden stands and nails must be removed. ✓

For further information, please call Arlington Disposal Company at 817-317-2000.



If you want to recycle your tree prior to the curbside collection dates, drop your tree off **during business hours only** at Calloway's Nursery at 4940 S. Cooper St.