# Outdoor watering is prohibited year round from 10 a.m. to 6 p.m.

For more information, including how to report irrigation violations, visit www.SaveArlingtonWater.com



# **July is Smart Irrigation Month**

July, a peak month for irrigation water use, has been identified as Smart Irrigation Month by the Irrigation Association. Learn more about efficient irrigation technology, techniques and the importance of water conservation.

One technique is cycle and soak. The greatest waste of water in lawn and landscape irrigation comes from watering too

much, too fast. Instead of watering 20 consecutive minutes, run sprinklers in three (3) five-minute sessions, spaced one hour apart, and save even more water. This allows water to soak in and minimizes runoff.

Learn more at www.smartirrigationmonth.org.



# New Irrigation Rules Effective January 1, 2009

As mandated by the Texas Legislature, the City of Arlington recently approved Ordinance 08-108 creating a landscape irrigation program that includes permitting, minimum design standards, and inspections for all new and expanded lawn irrigation systems.

Because 50% of all treated water is used for irrigation and it is estimated that up to half of that water is lost to leaks, evaporation, and runoff, the new rules will help meet the projected water demands of the State of Texas in the future. Efficient irrigation systems combined with the proper seasonal watering schedule can save a significant amount of water and money.

To review the new irrigation rules go to: www.SaveArlingtonWater.com

Remember: Seasons Change and so should your Watering Schedule.



Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec No Outdoor Watering 10 a.m. to 6 p.m Year Round.

This water conservation message is sponsored by your City of Arlington Water Utilities Department. For more information about water conservation tips go to: www.SaveArlingtonWater.com



# Nuevas normas de irrigación

### vigentes a partir del 1 de enero de 2009

Según lo estipulado por la legislatura de Texas, recientemente la Ciudad de Arlington aprobó la Ordenanza 08-108 para la creación de un programa de irrigación de espacios que incluye el permiso, los estándares mínimos de diseño, y las inspecciones de todos los sistemas de irrigación de césped nuevos y ampliados.

Dado que el 50% de la totalidad del agua tratada se utiliza para irrigación y que se estima que hasta la mitad de esa agua se desperdicia en filtraciones, evaporación y escurrimientos, las nuevas normas ayudarán a satisfacer las demandas de agua proyectadas del estado de Texas en el futuro. Los sistemas de irrigación eficientes combinados con cronogramas adecuados de riego por estación pueden ahorrar una cantidad importante de dinero y de agua.

Para consultar las nuevas normas de irrigación visite: www.SaveArlingtonWater.com

Recuerde: Las estaciones cambian y también cambiará el cronograma de riego.



Se prohíbe el riego exterior de 10:00 a.m. a 6:00 p.m. durante todo el año.

Este mensaje de conservación del agua está patrocinado por el Water Utilities Department de la Ciudad de Arlington. Para obtener más información acerca de consejos para la conservación del agua visite: www.SaveArlingtonWater.com



### You see a police officer

We see a police officer named Stephanie Gillespie who is effecting positive development in at-risk youth, who is dedicated to the community, safer neighborhoods and streets, who leads citywide efforts to reduce chronic homelessness and break the cycle of poverty and addiction, who has collected hundreds of shoes and warm coats for underprivileged families, who knows every social service provider in the city by name and is recognized on state and local levels for law enforcement practices that go above and beyond the call of duty.

The things you don't think about, the City provides.
Your sales tax dollars help support many city services and programs. When you shop in Arlington, you shop for Arlington. Arlington Shopportunities mean Safer Neighborhoods.



SHOP ARLINGTON, FOR ARLINGTON.



SHOP ARLINGTON, FOR ARLINGTON.

Learn how local sales tax revenue helps support essential services and programs that enhance the quality of life in Arlington.



Visit us at www.ArlingtonTX.gov/Shopportunity

# Pet Waste, Stormwater, and You



Until your pet

You must do this...

Pet waste left on streets, pavement, yards, driveways, or along the sides of the road does not magically disappear or fertilize the ground. Stormwater



washes away this waste and can carry bacteria from pet waste to nearby creeks and other water sources. Do your part...

When "dooty" calls, please scoop your pet's poop!



- Q: How are stormwater and pet waste related?
- A: When pets are allowed to defecate outside, rainwater can carry that waste to the storm drain which leads directly to nearby creeks, lakes, rivers, and streams. Since stormwater is not treated, harmful substances can make their way into our valued water sources. Therefore, pick up your pet's waste and dispose of it by putting it in the trash, flushing it down the toilet, or burying it in your yard.
  - Q: Why doesn't the sewage treatment plant clean this water before it reaches the waterway?
  - A: Sewage Treatment plants only process wastewater from indoor plumbing. Sewage treatment plants do not treat rainwater.
- Q: Other animals such as squirrels, rabbits, and birds already "use the facilities" outdoors. Why should I worry about my pet?
- A: The average dog releases 3/4 lb of waste per day, that's 274 lbs per year. North Central Texas is home to approximately 1.2 million dogs, so that's over 900,000 lbs of waste per day! Simply, waste from the number of pets in Arlington cannot be adequately or naturally absorbed into the environment.
- Q: Should I pick up pet waste in my own yard?
- A: Yes, absolutely! During a rain storm, this waste can be washed out of your yard, down a street and find its way into the storm sewer system. In addition, when waste is not removed, it leaves a large quantity of nutrients that can burn out grasses by overfeeding them, creating a spotty looking yard. Pet waste can also attract rats—reason enough to keep your yard cleared!



For more information on pet waste and stormwater, please contact the City of Arlington Environmental Services Dept. at 817-459-6587 or visit http://www.arlingtontx.gov/environmentalservices

### 1. Care Now

5405 S Cooper St. Arlington, 817-465-4928

#### 2. Cooper Street **Medical Clinic**

2360 Highway 157 Mansfield, 817-453-2123

#### 3. Concentra Urgent Care 2100 E Randol Mill Rd

Arlington, 817-261-5166

4. Park Row Urgent Care of Arlington

801 W Park Row Dr Arlington, 817-303-8888

#### 5. Care Now

1661 Eastchase Pkwv Fort Worth, 817-459-2005

#### 6. Care Now

3950 S Carrier Pkwy Grand Prairie, 972-264-5858

#### 7. Dr. Dao - Arlington **Premier Health**

501 Rita Ln #109 Arlington, 817-465-4141

th. Wally

AMH 5 Arlington Memorial Hospital 800 W Randol Mill Rd Arlington, 817-548-6100

Pioneer Pkwy. Medical Center of Arlington 3301 Matlock Rd MCA Arlington, 817-465-3241

1 - 20

USMD Green Oaks **USMD** Hospital

1 - 30 Randol Mill

> 801 W Interstate 20 Arlington, 817-472-3400 4-M



↑ NORTH

**6**4

#### 8. Mansfield Urgent Care

1811 Hwy 287 Mansfield, 817-473-3979

#### 9. JPS Health Network

1741 E Bardin Arlington, 817-852-8470

#### 10. Concentra

2100 N Hwy 360 Grand Prairie, 972-988-0441

#### 11. Grand Prairie **Urgent Care**

5204 S Hwy 360, #400 Grand Prairie, 972-755-1785

#### 12. CitiMed

4401 Little Rd #520 Arlington, 817-572-9890

#### 13. CitiMed East

3301 S Watson Rd Arlington, 817-704-6930

**L10** 



# Flu Facts

Información importante sobre La Gripe





### What to do:

- Drink clear fluids to keep from being dehydrated
- Throw away tissues and other disposable items used by the sick person
- Wash hands often with soap and water, especially after coughing or sneezing
- Avoid touching your eyes, nose, mouth
- Take medications for symptom relief as needed for fever and pain
- Stay home for at least 24 hrs after fever is gone without the use of fever-reducing medicine

### **QUÉ HACER**

- Beba líquidos claros para evitar la deshidratación
- Arroje a la basura pañuelos y otros elementos desechables utilizados por la persona enferma
- Lávese las manos a menudo con agua y jabón, especialmente después de toser o estornudar
- Evite tocarse los ojos, la nariz y la boca
- Tome medicamentos para aliviar los síntomas según sea necesario para la fiebre y el dolor
- Permanezca en su hogar por lo menos 24 horas después de que la fiebre haya desaparecido sin el uso de medicamentos que la bajen

### When to go:

Seek further medical attention if you have any of the following symptoms:

- Difficult breathing or chest pain with each breath
- Bluish skin
- · Stiff neck
- · Inability to move an arm or leg
- First-time seizure
- Irritability and/or confusion

### **CUÁNDO CONCURRIR**

Procure atención médica si tiene alguno de los siguientes síntomas:

- Dificultad para respirar o dolor en el pecho con cada respiración
- Piel azulada
- Rigidez en el cuello
- Incapacidad para mover un brazo o una pierna
- Convulsiones por primera vez
- Irritabilidad y/o confusión

### Where to go:

See Alternative Care Locations on back.

### **DÓNDE CONCURRIR**

Lugares de atención alternativos están en el otro lado.

### **More Information:**

Contact: 2-1-1 or visit <a href="www.texasflu.org">www.texasflu.org</a> or <a href="www.arlingtontx.gov">www.arlingtontx.gov</a> and click on the Flu icon.

### **MÁS INFORMACIÓN:**

Comuníquese al 2-1-1 o visite <u>www.texasflu.org</u> o <u>www.arlingtontx.gov</u> y elige la imagen interactiva Flu.

# How can I conserve water to reduce my sewer bill?

Avoid over-watering your lawn. During the winter, a typical lawn requires only 1 to 1-1/2 inches of water every three weeks. Irrigate only to make up the difference if you don't receive this much precipitation. Install a rain/freeze sensor on your irrigation system controller to avoid wasting water. Indoors, fix leaks in faucets and toilet tanks, and wash clothes and dishes using full loads. To learn more about water conservation, go to www.SaveArlingtonWater.com.

# Is my water meter still read each

• Yes. We read your water meter to bill for the water consumption registered during that billing period.

# Why are only residential customers eligible for this program?

• Residential accounts vary seasonally due to lawn sprinkling, the filling of swimming pools, and the number of people in the household. Historically, commercial and multi-family (apartment) accounts do not vary much seasonally. If they are irrigating, they generally have separate meters so that their sewer rate is affected only by domestic, or inside, usage.

# Wouldn't it be more equitable to just meter my sewer?

• No. It would be extremely costly to the City of • Arlington as well as to its customers to meter sewer. Sewer meters are expensive to buy, expensive to maintain and not as accurate as water meters. Usually, metering sewer is reserved only for large commercial or industrial users, and those accounts are reviewed on an individual basis to determine if it is cost effective to do this special type of metering.

# Why was this program implemented?

• It is an equitable system for billing sewer to residential customers. Each customer's water usage pattern is used to "customize" their sewer usage.

# How can this program help me save money?

• Keep your water usage as low as you can during the winter months. Remember that watering your lawn or shrubs or filling a pool will affect your winter water usage and ultimately your maximum sewer charge for the year. If you suspect that you have a leak in a toilet or your sprinkler system, immediately inspect them and repair as necessary.

## **Summary**

- This is an <u>automatic</u> yearly program; all residential customers are already "signed up"!
- We print a reminder message about this averaging program on your bills each year.
- The message will give you the approximate dates during which water consumption you use will be averaged to determine your maximum sewer charge.
- The highest month's consumption of the December through March billings will be discarded before the averaging is completed. If you wish to take advantage of the lower sewer charges, you should be conservative with your water usage during this time.
- Practicing conservation will also save you money year round. Find money saving tips at <u>www.</u> SaveArlingtonWater.com.
- Call us at 817-275-5931 and we will be glad to assist you
  with this or any other questions you have about your
  maximum sewer charge or your account, in general.

# Want to lower your sewer charges?

Reduce your water usage from November through March!



www.arlingtontx.gov/water





ach year, residential monthly water consumption is measured and averaged to establish the <u>maximum</u> sewer charge for each customer. This establishes the sewer charge for the next 12 months. By conserving water during this period, you can control your sewer costs. Read more about this in the Q&A below.



# Why do you use the winter billing months for averaging?

Traditionally, the 4 lowest water consumption months for residential customers are billed in December, January, February and March. The primary reason for this is that residential customers are not watering their lawns during this time frame, so water usage is mainly inside the house. The majority of the water used during winter months is entering the sanitary sewer.

# Why do you average only 3 of the 4 winter months?

Lawn sprinkling, filling a swimming pool, or having a toilet leak can all increase a monthly bill. Being able to discard the largest of these bills prior to averaging the 3 remaining months gives a more representative measure of water flowing into the sewer system.

# How exactly do you average my winter months' usage?

• We use water consumption shown on your December,
• January, February and March billings, discard the
highest month and average the remaining three months to
establish the maximum monthly sewer charge that will be
used from April through the following March.

### **Average Winter Calculation Example:**

- → Monthly Water Consumption: Oct to Nov = 7 thousand gallons Nov to Dec = 21 thousand gallons Dec to Jan = 4 thousand gallons Jan to Feb = 8 thousand gallons
- → Calculate: Discard the highest of the 4 months. Add the remaining months, 7 + 4 + 8 to get a total of 19. Divide the 19 by 3 to get 6.3, which rounds down to 6. The Average Winter Consumption (Sewer Maximum) for this residential account will be set at 6 thousand gallons per month for 1 year (April 2009-March 2010).

# • Once I have my average, does this mean I will be charged this same amount for sewer every month?

A • The average winter usage is a maximum sewer volume charge. For example, if your average winter usage is 6,000 gallons and you use 15,000 gallons of water in a month, you will be billed for only 6,000 gallons of sewer in that month. But if you use 5,000 gallons of water in a month, you will be billed for 5,000 g allons of sewer in that month. For residential customers, sewer consumption will never be higher than water consumption.

# Once I have my average, will it ever change?

• Your new average will be recalculated automatically each year when we average your December through March bills. It could go up, go down or stay the same from year to year. It depends on how much water you use during the winter months.

# How can I find out the approximate period during the winter months that will determine my maximum sewer charge?

• Your location in the city determines <u>approximately</u> • when your meter will be read each month. During the months of October through February, a message will display on the back of your bill, providing the <u>approximate</u> dates during which your water consumption determines the new average for the next year. It is during this period that conserving water will minimize your sewer charge. Of course, practicing water conservation year round pays you even more dividends.

# What is my average if I am a new customer and do not have the winter months' history?

• Each year, we average all residential customers' consumption to establish a city average. Every residential customer who does not have a full December, January, February and March billing will receive the city average until they have the history to establish their own winter average.

### 2111 N. Collins Street, Suite 301 Arlington, TX 76011

KINEK FECYCK



Place Stamp Here

 From

Thank you for supporting our mission to preserve and enhance land along the Trinity River and its tributaries as an extraordinary recreational, educational and natural resource.



Yes! I want to help pro	vide a living le	gacy for future ge	enerations.		
Enclosed is my gift of:	<b>□</b> \$25	<b>□</b> \$50	<b>\$</b> 100	<b>□</b> \$250	
	<b>\$</b> 500	<b>1</b> \$1,000	Other		
	🗖 I would lik	ke to make a pledge	e of \$ pe	r year for	years.
	☐ I would lik	ke to make a month	nly pledge of \$	per	_months.
☐ My check is enclosed, par	yable to River L	egacy Foundation			
☐ MasterCard ☐ Visa	Discover	☐ American Exp	press		
Account number					
Name on card			Exp		
Signature			Date		
Name					
Name	(As you w	ish to be recognized in the	newsletter)		
☐ Do not recognize my gift.	. I wish to remai	n anonymous.			
Address					
City/State/Zip					
Email			Home Phone		
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☐ I wish to give this gift in	•				
Please send an acknowledgm	ent to:				
Name					
Address			City/State/Zij	p	

# Did You Know?

The Arlington Landfill accepts old computers and computer-related equipment for recycling year-round.

That's right, and it's free!
All you have to do is drop them off at the landfill where they'll be stored and then taken to a recycler.

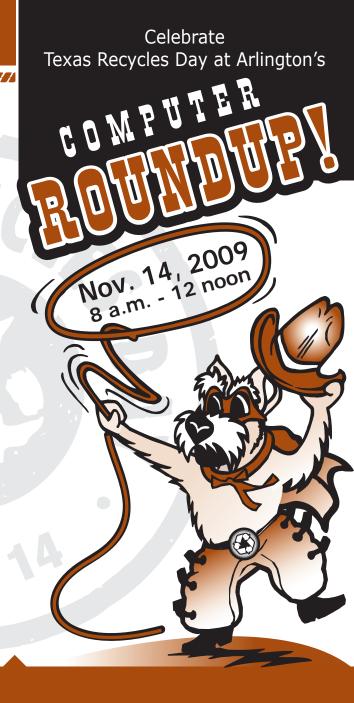
For more information, please call the landfill at 817-354-2300.

# Sponsored by:

- Public Works Department
- University of Texas at Arlington
  - Arlington Disposal Company



817-459-6777 www.arlingtontx.gov



- Computers
   Monitors
   Keyboards
  - Printers
     TVs
     Radios
     VCRs
  - Video Cameras
     Cell Phones

Bring us your old electronics!

8 a.m. - 12 noon Saturday, Nov. 14, 2009

UTA parking lot at southeast corner of Mitchell and Cooper

Proof of Arlington residency required. This event is for Arlington residents only.

Businesses should contact the City of Arlington for information on how to recycle electronics.

We will not be accepting large, household appliances such as refrigerators, washers, dryers. Call 817-317-2000 for disposal of these items.

# Will you accept old paint or motor oil at the cleanup event?

No, Household hazardous waste including cooking oil may be taken to the Environmental Collection Center located at 6400 Bridge Street in Fort Worth. There is no charge as long as you bring proof of Arlington residency. The center is open weekly on Thursdays and Fridays from 11 am to 7 pm and on Saturdays from 9 am to 3 pm.

We are remodeling our home, will you accept old carpeting, flooring, kitchen sinks, counter tops, etc. at the cleanup event?

Yes, the cleanup event is a city wide beautification effort to encourage citizens to cleanup around their homes and bring us their hard-to-get-rid-of items such as: old carpet, appliances, scrap metal, whole trees limbs, old fence panels, old lawn mowers (please drain fuel), old barbeque pits (no butane cylinders), lumber, concrete, brick, tires, auto batteries and furniture.

# Where can I take old butane or propane cylinders?

Amerigas located at 6801 Mitchell
Parkway will take them free of charge.
They are located in SE Arlington and may
be reached at 817–467–1727.

Do you recycle any of the items received at the cleanup event?

Yes, we recycle tires, lead acid batteries, scrap metal including appliances, brush and tree limbs.

Do you make mulch from the tree limbs and brush? If so, is that mulch available free of charge to the citizens of Arlington?

Yes, tree trimmings are made into mulch which is available free of charge to Arlington residents (while supplies last) at the Arlington Landfill. Please call 817–354–2300 to ask if mulch is available.

Arlington cleanup events are held semiannually in April and October. They are advertised in your March and September water bills.

### www.arlingtontx.gov/environment



pring

## Sponsored by:

Arlington Disposal Company

City of Arlington

Arlington Independent School District

Six Flag's Hurricane Harbor



Saturday, 9am-4pm April 25 2009

Please take items such as trash, brush, tires, furniture, carpet, lumber, appliances and old auto batteries to any of the following sites:



Arlington Sanitary Landfill 800 Mosier Valley Road



Six Flags Hurricane Harbor 1800 E. Lamar Blvd.



Sam Houston High School 2000 Sam Houston Drive

817-459-6777

Printed on recycled paper

Rev. 2/09

# If I am unable to come to the Cleanup Day, will you let me dump at no charge on another day?

No. Arlington residents may bring items to the landfill anytime, but the regular fees will apply. Call 817–354–2300 for rates and information.

# Will you accept large pieces of old concrete at the cleanup event?

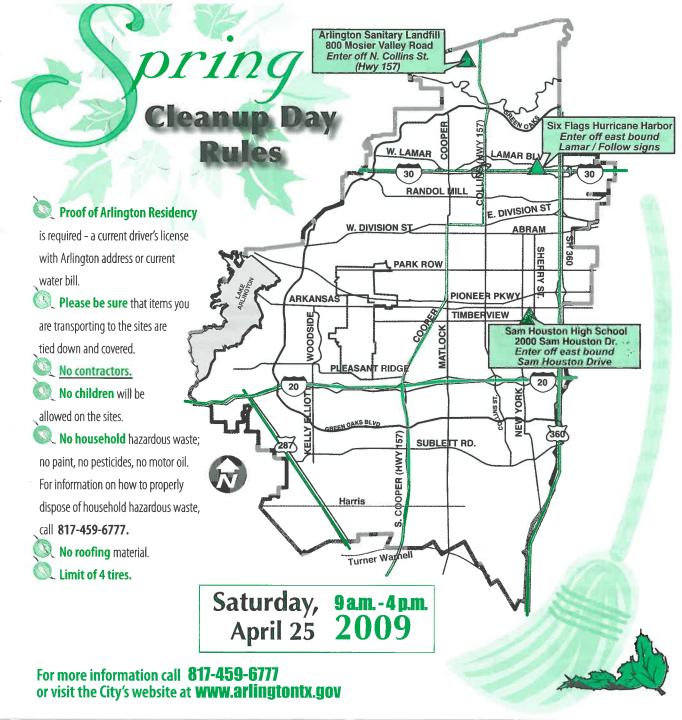
Yes, we will also accept other scrap building materials such as lumber, brick and sheetrock.

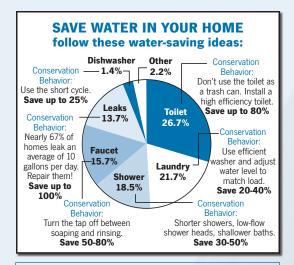
# Will you accept old tires at the cleanup event?

Yes, but there is a limit of four tires per household. If you have more than four you may bring them to the landfill and dispose of them for a fee-

# Is this event for Arlington residents only?

Yes and proof of Arlington residency is required. A current driver's license or water bill with an Arlington address must be shown upon entering the cleanup day site.





Beautify your landscaping **and** save water and money! Visit <a href="www.txsmartscape.com">www.txsmartscape.com</a> to find out how. Use drip irrigation on your shrubbery and flower beds and save 60% of the water used for these areas! Search "drip irrigation retrofit" online to find out how to convert from spray to drip. **Visit <a href="www.SaveArlingtonWater.com">wwww.SaveArlingtonWater.com</a> for more information on water conservation.** 

#### **Reminders:**

- All commercial and apartment irrigation systems must be equipped with rain and freeze sensors. All residential irrigation sprinkler systems installed on or after January 1, 2007 must be equipped with rain and freeze sensors.
- A 5% charge is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges.

For a complete list of fees and payment options, or if you have any questions or concerns, please contact us:

Website: www.arlingtontx.gov/water Email: water@arlingtontx.gov

**Phone:** 817-275-5931

**Write:** Arlington Utilities P.O. Box 90020, Arlington, TX 76004-3020

Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.

Rev. 10/09

# **Combined Utilities Billing Statement**

### RATE CHANGES

Effective October 1, 2009 there are changes to four services billed on the combined Utilities Billing statement which includes water, sewer, refuse and storm drainage.

The increases in the water and sewer rates are due to increased operational costs including a TCEQ fee increase, chemical price increases and increased wastewater treatment costs.

A water conservation rate methodology is used by Arlington Water Utilities. Water conservation rates reward customers with lower water usage. For example, a residential customer using 2,000 gallons of water and 2,000 gallons of sewer will increase \$0.25 or 1.43%. A residential customer using 10,000 gallons of water and 6,000 gallons of sewer will increase \$0.84 or 1.62%. See additional rate and fee details inside.

Residential monthly refuse charge will increase from \$11.21 to \$11.60. Commercial monthly bag service will increase from \$17.15 to \$17.77 and \$7.59 for each additional cubic yard.

Residential monthly storm drainage charge will increase from \$2.75 to \$3.50. For more information on commercial rates, go to <a href="https://www.arlingtontx.gov/publicworks">www.arlingtontx.gov/publicworks</a>.

For additional questions or information pertaining specifically to these approved rate increases, please visit www.arlingtontx.gov/publicworks.

# Save Time and Money with E-bill and E-pay!

Review and pay your bill online.

Visit our website at:

www.arlingtontx.gov/water



### WATER CONSERVATION

Watering is prohibited year-round from 10 a.m. to 6 p.m. Per ordinance, all residential irrigation sprinkler systems installed on or after January 1, 2007 must be equipped with rain and freeze sensors. All commercial and apartment landscape irrigation systems must be equipped with rain and freeze sensors.

Table 1 contains the charge per 1,000 gallons for water rates for all residential, duplex, residential builder and individual mobile home account classifications.

TABLE 1: Water Conservation Rates Residential Block Structure			
Usage (1,000 gal) Rate			
0 - 2	\$1.36		
3 - 10	\$1.95		
11 - 15	\$2.91		
16 - 29	\$3.35		
≥ 30	\$4.00		

Table 2 contains water rates for all commercial, apartment, institutional and high volume meter account classifications.

TABLE 2: Water Conservation Rates Commercial Block Structure			
Usage (1,000 gal) Rate			
0 - 15	\$1.95		
≥ 16	\$2.20		

Table 3 contains the per 1,000 gallon charge for all meters used for sprinkler accounts, regardless of account classification.

TABLE 3: Water Conservation Rates Irrigation Block Structure			
Usage (1,000 gal) Rate			
0 - 29	\$3.35		
≥ 30	\$4.00		

Table 4 contains water rates for all construction meter account classifications.

<b>TABLE 4: Water Conservation Rates</b>			
Construction Block Structure			
Usage (1,000 gal)	Rate		
All usage	\$4.50		

# Sewer Rates per 1,000 gallon charge All Classifications Block Structure Usage (1,000 gal) Rate All Usage \$3.02

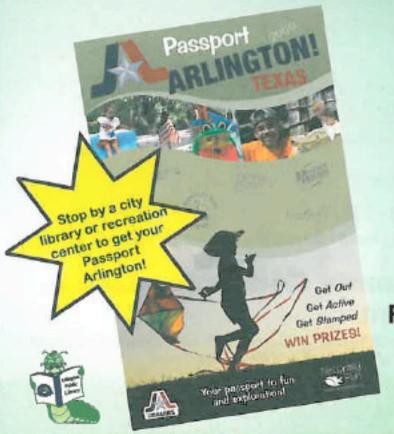
FY 2009 Fixed Monthly Fees				
Meter Size	Water	Sewer		
3/4" (≤ 2,000 gal) Residential only	\$4.90	\$4.05		
3/4" (≥ 3,000 gal) Residential and all other customer classes	\$8.47	\$7.85		
1"	\$14.82	\$13.74		
1-1/2"	\$33.88	\$31.40		
2"	\$59.29	\$54.95		
3"	\$136.04	\$74.38		
4"	\$218.36	\$128.98		
6"	\$507.69	\$294.58		
8"	\$795.56	\$464.48		
10"	\$1,195.03	\$696.69		

#### **EXAMPLE**

The following **example** billing calculation is for a 3/4" meter using 11,000 gallons of water on a domestic meter (serving the inside of the home) and 8,000 gallons of sewer:

_	·	, ,	
wo	Fixed fee	\$ 8.47	
a h	First 2,000 gallons	\$ 2.72	(2 x \$1.36)
ta	Next 8,000 gallons	\$15.60	(8 x \$1.95)
rg	Last 1,000 gallons	<u>\$ 2.91</u>	(1 x \$2.91)
e	TOTAL	\$29.70	
S C e h	Fixed fee	\$ 7.85	
w a e r	8,000 gallons	<u>\$24.16</u>	(8 x \$3.02)
r g	TOTAL	\$32.01	
	t a e r r g e S C e h w a e r	First 2,000 gallons  Next 8,000 gallons  Last 1,000 gallons  TOTAL  S C h w a e r 8,000 gallons	W C a h t a e r r g e e T r g e e T or AL         First 2,000 gallons sl 5.60 sl 5.60 sl 5.60 gallons sl 2.91 sl 5.60

For any classification of customer with a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the water block rates and not the irrigation block rates.



# Coming April 1, 2009... Passport Arlington!

Get your passport this spring and spend some quality time touring the incredible place called Arlington, Texas. By visiting our facilities or attending special events, you can collect passport stamps and then redeem them for prizes! For more information or to get your passport, call 817-459-5474 or visit Naturally www.naturallyfun.org.

Get Out! Get Active! Get Stamped!

# Naturally Fun Neighborhoods



Ditto Golf Course, 801 W Brown Blvd. April 18 • 1-3pm

Free Fun including Golf Tips, Putting Course, Chipping Challenge, Bounce House and Food!

Earth Day at Veterans Park, 3600 W Arkansas Ln. April 25 • 11am-1pm

Learn how to play Disc Golf, go on a Nature Walk, enjoy Food and much more all for Free!

# USTA Block Party at Arlington Tennis Center, 500 w Mayfield Rd. May 2 • 1-4pm

Join the Free Fun with activities like Cardio Tennis, QuickStart Kids Tennis, a Dunking Booth, Music and Food!

Get Stamped Arlington Animal Services will also be there offering On-the-Spot Pet Adoptions.



Building Strong and Safe Neighborhoods through Recreation For event details go to www.naturallyfun.org • 817-459-5474



## **Sponsors:**





#### PLATINUM SPONSORS



Anonymous Fund in the Community
Foundation of North Texas

Knapp Family Tom Dodson retiree

Fitzgerald Family

#### GOLD SPONSORS







### SILVER SPONSORS









Arlington Museum of Art

**Hughes Family** 



Pountoun Cogdell Family Artington The Cil

The Gilmores Father Phil

Moya Art.com



Saturday
September 26, 2009
10 a.m. - 5 p.m.
at Knapp Heritage Park
201 W. Front Street, Arlington TX 76011



Children's entertainment • Juried art show • Classic car show Live music and activities • Festival foods Over 50 artisans & craftsmen • Pioneer re-enactors • More!

www.arlingtontxhistoricalsociety.org 817-460-4001

#### 10 a.m. - 5 p.m.

- Knapp Heritage Park
- Living History Demonstrations, Archaeological Dig, Cabin Tours
- Artisan Blacksmith James Ryan, Schoolhouse Presentations
- Juried Art Show at the Arlington Museum of Art, Mayors Choice Award

#### 10 a.m. - 3 p.m.

 Fenders on Front Street, juried car show (Awards at 2:45)

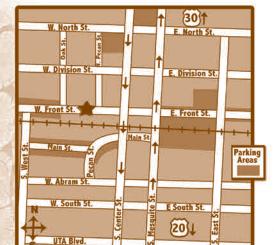




Painting



Kettle corn, root beer, turkey legs, cotton candy!



ntertainment

ocati

10 a.m. ---- Paul Aaron

10:30 a.m.---Goodtimes Chorus

11 a.m. - - - - Banjo Enterprises

12 p.m. --- -- Ballet Folkloric

1 p.m. - - - - Dance Theater Arlington

2 p.m.\*\* ----Eddie Coker, children's entertainer

3 p.m.----2nd Story Feedback Paul Demmer

4:30 p.m. --- Texas Traditions

5 p.m.-----Wicked Stew

6 p.m.-----Aaron Einhaus

7:30 p.m.\*\* - - Ray Wylie Hubbard



Archaeological Dig



School marm talk



# 2009 Spring issue of Naturally Funtimes magazine is now available!

The spring issue is now available at all recreation centers and libraries.

You can also view and download the magazine at www.naturallyfun.org.

For more information, call 817-459-5474.





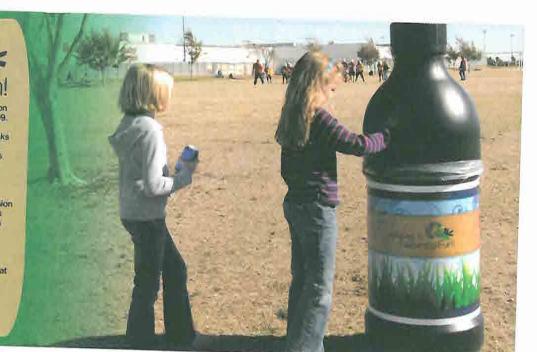
Join us at the Arlington Parks and Recreation Department as we focus on recycling in 2009.

Our "Recycling is Naturally Fun" program kicks off at Harold Patterson Sports Center with the addition of unique recycling receptacles specifically designed for the collection of plastic bottles and drink containers

Through grant funding from the Artington Tomorrow Foundation and the Toxas Commission on Environmental Quality, these receptacles will divert more than 200,000 plastic bottles and aluminum cans from being dumped in Artington's landfill.

Along with the receptacles, we will place educational signage and informational kiosks at pedestrian entry points and gathering areas.

For more information on the "Recycling is Naturally Fun" program, call 817-459-5474 or visit www.naturallyfun.org.





### Arlington EMS Ready Care

### Membership Agreement

October 1, 2008 – September 30, 2009



By signing the 2008-2009 AMR Membership Application ('Application') I agree, on behalf of myself and the family members of my household listed on the Application, to abide by the terms of AMR's 2008-2009 Membership Program, as set forth in this Agreement. I understand that my membership will expire on midnight September 30, 2009. I understand that Medicaid patients are not permitted to enroll in this program.

**PERSONS COVERED:** This Agreement covers the household family members listed in my Application, so long as they remain full-time members of the specified household and the children listed are 21 years of age or younger and a full time student. New household family members may be added, family members may be deleted or the household location may be changed by written notice to AMR, effective the day following receipt by AMR of such notice.

COST OF MEMBERSHIP: To become an AMR member, I hereby pay AMR a non-refundable and non-transferable fee of \$60.00/YR with Primary and Secondary insurance, \$67.50/YR with primary insurance only, or \$400.00/YR with no insurance. Open enrollment period is September - November 2008. I warrant that all the information in the Application is true and correct. AMR reserves the right to request documentation demonstrating the accuracy of such information.

PAYMENT FOR SERVICES: I understand that I am responsible for payment for any services provided to me by AMR, but that my membership will assist me by discharging that part of my financial liability that is not covered by insurance for those AMR services specified in this Agreement. This benefit is subject to certain limitations specified in this agreement. As a condition of receiving this benefit, I hereby assign (hand over) to AMR all rights and benefits that I or the other family members of my household have under any and all medical, health, supplemental, worker's compensation, liability, auto or homeowner's insurance policies or plans, or from other third party payers or sources which provide coverage or would otherwise pay for ambulance services. Such payment sources are collectively referred to in this agreement as 'insurance.' I authorize payment of all insurance benefits or payment to AMR. I understand that AMR will, whenever it deems it feasible, file claims for and directly collect the benefits payable from insurance, up to the amount of AMR's charges for its services. When requested by AMR, I agree to complete any forms and take any other reasonable action that may be necessary to collect such amounts. If I or anyone on my behalf receives any insurance or other third party payments for ambulance services provided by AMR, I will promptly turn over those payments to AMR.

**BENEFITS:** Payment of membership fee and compliance with the terms of this Agreement entitles members to the following benefits:

**a. Emergency ambulance services:** Members who receive medically necessary advanced or basic life support emergency ambulance services from AMR as a result of an 'emergency medical condition,' shall pay nothing out of pocket, except as specified herein.

**b. Non-emergency ambulance services:** Members who receive medically necessary advanced or basic life support non-emergency ambulance services from AMR shall pay nothing out of pocket, except as specified herein.

"Medical necessity" for purposes of determining whether any emergency or non-emergency transport qualifies for the membership benefit shall be determined by AMR using the standards of the Medicare program, which are also used by many other insurance programs. AMR reserves the right to require a certificate of medical necessity from a qualified physician in determining medical necessity. Without limiting the foregoing, transports to doctors' or dentists' offices; or outpatient trips to or transfers to another medical facility for the patient's family or physician's convenience, are generally not considered medically necessary.

**LIMITATIONS AND CONDITIONS**: Membership benefits only extend to AMR's advanced or basic life support ambulance services staffed with paramedics and EMT/Is, and EMTs. Membership benefits are inapplicable to services rendered any other provider.

As a condition of receiving the benefits of membership with respect to any ambulance transport, a member with insurance must comply with all coverage conditions of the applicable insurance program for such transport. Some insurance programs require the insured person to obtain prior authorization of payment for non-emergency, yet medically necessary ambulance services. Some plans require certain documentation from the insured within a specified time limit, or the plans deny or reduce coverage for ambulance services. In the event a member with insurance forfeits coverage by failing to comply with these types of requirements for a transport that would otherwise be covered by membership, or the services are denied as covered, then AMR shall provide the member with a 50% discount off its usual and customary charge for such transport. Non-insured household family members will receive a 50% discount for services rendered.

Membership only covers ambulance services that begin in Arlington and terminate in the service area(s): Arlington, Fort Worth, & Dallas hospitals. No benefits are provided for services rendered outside of these areas. I agree to pay AMR for any services it provides that are not covered by the membership benefit at 100% usual customary rates for non-medically necessary transports.

AMR reserves sole discretion to deny or revoke membership and to refund membership fees (in full or in part) for reasonable cause, including but not limited to failure to comply with the terms of this Agreement. If AMR revokes my membership, I will pay all balances in full.

AMR reserves the right to discontinue its membership program at any time upon notice to members. In such event, AMR shall return a pro rated portion of the membership fee. AMR also reserves the right to unilaterally modify the terms of membership. AMR may assign its right or duties under this agreement

- If you have no insurance, or your insurance denies your medically necessary claim, AMR will bill you for 50% of the usual and customary charges.
- All family members, up to the age of 21 years or younger, living at your residence are covered under one membership, provided they are listed below.
- We will complete all necessary paperwork, file claim and negotiate with your insurance company.
- Memberships are effective from October 1, 2008 through September 30, 2009.
- Open enrollment period is September November 2008.

Do not send cash. Make check or money order payable to AMR (American Medical Response).

# PLEASE ATTACH COPIES OF BOTH THE FRONT AND BACK OF ALL YOUR PRIMARY AND SECONDARY INSURANCE CARDS.

#### **READY CARE APPLICATION**

October 1, 2008 – September 30, 2009

Please complete all information below and sign the <u>Ready-Care</u> membership agreement. Return your completed form with your payment to AMR, Arlington EMS Ready-Care, 1108 East Division Street, Arlington, Texas 76011 (817) 460-0986

Is this a Denovuel on New Application?				
Is this aRenewal orNew Application?	Middle Initial	Lost Nome		
First Name	Middle Initial		ne #	
Home Address:	Data of Pirth:	Mala Famala		
SS #:Primary Insurance	Policy #·	Phone #·	Group #:	
Insurance Company Address:	1 oney #	1 none #.	Group π	
Supplemental Insurance		Policy #·	Group #:	
Supplemental Insurance Address:		r oney	Phone #:	
Insured Employer Name:	Address:			
Other Family Members of Household First Name	Middle Initial	Last Nama		
FIRST NAME	Nilddle initial	Last Name	Mala Famala	
SS #:Primary Insurance	Date of Birth.	Dhone #		
Primary insurance	Policy #:	Phone #:	Group #:	
First Name	Middle Initial	Last Name		
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Primary Insurance	Policy #:	Phone #:	Group #:	
First Name	Middle Initial	Last Name	М1 Б 1	
SS #:Primary Insurance	Date of Birth:		MaleFemale	
Primary Insurance	Policy #:	Pnone #:	Group #:	
Do not send cash – make c PLEASE ATTACH COPIES OF BOT		BACK OF ALL YOUR I		
All membership applicants 19 ye I hereby apply for membership in the Arlington Agreement and agree to abide by the terms there behalf, to be paid to Arlington EMS, in order to authorization is executed on my own behalf and	EMS Ready-Care Member of. I request payment of a determine benefits payable.	ership program. I have revie authorized Medicare or othe le on my behalf, now and in	wed the Ready-Care Membership r insurance benefits to me, or on my the future. This agreement and	
X			Date	
X			Date	
X			Date	
	of other adult member			
-				



7 injuries \* 20 million 911 calls \* average notification time: 6 hours \* one traffic accident every 5 seconds \* 6.1 million vehicle collisions with 2.7 injuries \* 20 million 911 calls \* average notification time: 6 hours \* 0

# There is an accident...

ands • 6.1 million vehicle collisions with 2.7 injuries • 20 million 911 calls • average notification time: 6 hours • one traffic accident every 5 seconds • 6.1 million vehicle collisions with 2.7 injuries • 20 million 911 calls

 a child away at school, a wife running errands, a husband on a business trip...

Are you prepared for the unexpected emergency?

Do you have a plan?

In the event of an emergency do you have a plan in place that would allow EMS/First Responders to contact a family member or friend immediately?

The time to notify family members or friends of an emergency situation averages:

6 hours and can be as much as

18+



Alert Notification reduces that time to

10 minutes

All rights reserved. Copyright Alert Notification, LLC 2009







# Whether they are home or away – Gain peace of mind by protecting your loved ones.

The Alert Notification 24-hour hotline complements and assists the efforts of emergency service personnel when an emergency occurs – reducing notification time to minutes.

# **Department of Homeland Security**

Be prepared. "Develop a family communications plan in the event of an emergency."

#### **American Red Cross**

"Urges families to designate a common family contact who is outside their region in the event a disaster..."

# American Medical Response

"We urge residents of Arlington to add Alert – and help us better serve you." Endorsed by:
Vanderbilt University
Toyota
Enterprise Rent-A-Car
Florida State University



Arlington's Emergency Response Provider is offering Alert Notification in your area – at significant savings:

more protection for less!

Protect your family for less than than 20¢ a day



Limited time offer: NO shipping/handling

Promotional code: AMR09

Promo code required for special pricing

In an emergency please contact my family/friends in Call: 800 685-0555 enowing and contact my family/friends in Call: 800 685-0555 enowing and contact my family friends in Call: 800 685-

#C 234 987 456

personalized ID wallet card
and automobile window decals

Call: 800 685-0555

Learn more Sign up in minutes

www.Alert-USA.com

• There are an estimated 6.1 million police reported vehicle collisions with 2.7 million injuries each year

# Alert Notification – We call when they can't

Without Alert - 6 to 18+ hours

With Alert - 10 minutes (average)



• 20 million emergency room admissions every year • Approximately 183 million calls made to 911 centers