## Quarterly Report: 1/1/2019 through 3/31/2019

Complaints/Request Results Substantive Response Sent  Acknowledgement Sent  Date Recieved	2/25/2019 2/6/2019	Туре:	Facility Access	] <b>D</b>			
Acknowledgement Sent	2/6/2019	Type:	Facility Access	]			
				Department:	Public Works &		
					Transportation		
Date Recieved							
	2/5/2019						
Description	Resp	onse					
Butler Elementary and curb ramps on Rocky Canyon, sidewalk repair Rocky Canyon, sidewalk repair Gibbons Park and Margaret Drive.		The City will make curb cuts on Rocky Canyon Road and construct a sidewalk from the school drive-thru to the existing sidewalk in Gibbons Park. Construction is scheduled to begin in late spring and be completed in time for the beginning of the new school year.					
Substantive Response Sent	2/13/2019	Туре:	Facility Access	Department:	Public Works and Transportation		
Acknowledgement Sent	2/13/2019						
Date Recieved	2/12/2019						
Description	Resp	onse					
Ms. Ferrari called the Action Center requesting information on ADA requirements for restrooms in restaurants.		Ms. Ferrari was informed that unless renovations require a building permit, the restrooms were not required to be brought into compliance. Ms. Ferrari was informed that she could file a complaint regarding accessibility with the Texas Department of Licensing and Regulation and directed to the agencies website.					

## Quarterly Report: 1/1/2019 through 3/31/2019

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Substantive Response Sent	2/8/2019	Type:	Facility Access	Department:	Public Works and	
					Transportation	
Acknowledgement Sent	2/8/2019					
Date Recieved	1/22/2019					
Description		Response				
Resident emailed Council Member Thalman regarding the installation of pedestrian crosswalk at the corner of Matlock and Cravens Park Roads.		Requestor as advised that the installation of a mid-block crossing would not be safe and give pedestrians a false sense of security. In addition, the improvements planned for Matlock Road in the 2018 Bond Election would be even more prohibitive with additional lanes to cross. Resident was advised that a traffic signal would be installed at the intersection of Matlock and Nathan Lowe Roads. City staff are working to incorporate the installation as part of it's current capital program.				
Substantive Response Sent	3/31/2019	Туре:	Services/Programs	Department:	Housing Authority	
Acknowledgement Sent	3/31/2019					
Date Recieved	3/31/2019					
Description		Response				
During the second quarter, the Housing Authority received 26 requests for accommodation. The nature of the requests were for additional bedrooms and live-in aides.			accommodation were approvojects were completed.	ved during the quarter. Three Amy Young Bar	rier Removal Program	