

- Find watering restrictions for sprinklers and conservation tips at www.SaveArlingtonWater.com.
- Customers with remote read meters can monitor their daily water usage and sign up for high usage and high bill alerts by visiting www.arlingtontx.gov/KnowYourH2O.
- Arlington Water Utilities averages winter water usage to set your maximum sanitary sewer costs for the following year. Watch your November utilities bill for details and remember, saving water this winter can pay off all year long.



UTILITY RATE UPDATE

Important Information:

- For the seventh straight year, the Arlington City Council has authorized money from the Water/Wastewater Rate Stabilization Fund to be used to delay Fiscal Year 2020 water and sanitary sewer rate increases until January 1, 2020 thus reducing the annual increase by 25 percent.
- A 5% past due fee is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges.

For a complete list of fees and payment options, or if you have any questions or concerns, please contact us:

Web: www.arlingtontx.gov/water

Email: water@ArlingtonTX.gov

Phone: 817-275-5931

After hours water or sewer emergencies: 817-459-5900.

Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.

Please note: New rates will be in effect on Oct. 1, 2019 for trash/recycling collection services and Arlington's stormwater (drainage) fee. The Stormwater Utility Fee will increase from \$6.75 to \$7.25 per Equivalent Residential Unit (ERU). The residential refuse (trash/recycling collection) will increase from \$14.94 to \$16.01.

www.savearlingtonwater.com

Effective January 1, 2020

Arlington Water Utilities residential rates for water usage are some of the lowest in North Texas. Those charges, also known as volumetric rates, will not increase this year. Updates for Fiscal Year 2020 are primarily affecting wastewater fees paid by residents and businesses.

Wastewater or sanitary sewer fees represent the City's cost for conveying wastewater from homes and paying to have it treated by the Trinity River Authority (TRA). With the wastewater fees increase, the average residential customer's monthly utility bill will increase by \$1.52 per month, or about 5 cents a day, in 2020.

Nearly three quarters of water meters in Arlington have been transitioned to remote read meter technology over the past five years. Customers with remotely read meters can now monitor their daily water use and set high bill or high usage alerts at www.arlingtontx.gov/KnowYourH2O.

In 2020, Arlington Water Utilities will begin \$79.5 million in improvements to the Pierce-Burch Water Treatment Plant. Financing the project with low interest loans from the Texas Water Development Board will save the City about \$24 million over the life of the loan.

E-bill and E-pay: Review and pay your bill online. Visit our website: <https://waterbilling.ArlingtonTX.gov>



Scan this QR code with your smart phone to go directly to this website.

