

Quarterly Report: 1/1/2020 through 3/31/2020

Complaints/Request Received

Substantive Response Sent

2/7/2020

Type:

Facility Access

Department:

Public Works and
Transportation

Acknowledgement Sent

1/30/2020

Date Recieved

1/23/2020

Description

Installation of sidewalks and curb ramps on Park Row Drive between Cooper and Center Streets.

Response

The Department of Public Works and Transportation is currently working with a consultant on the design of sidewalks on Park Row Drive from Julia Burgen Park and Meadow Lane. This project will add sidewalks on both sides of Park Row Drive; making a continuous pedestrian path. Existing curb ramps will be updated to reflect current ADA standards and new ADA compliant curb ramps will be installed as needed.

Substantive Response Sent

3/11/2020

Type:

Facility Access

Department:

Acknowledgement Sent

3/11/2020

Date Recieved

3/10/2020

Description

Is there a city code requiring large stores like grocery stores to have painted crosswalks as a safety issue or is it the store's discretion in doing so?

Response

Resident was informed that during construction of private developments, city staff ensures that all applicable regulations and standards are enforced. However, after completion, it is the property owner's responsibility to maintain the property and that the City has no jurisdiction on private property. Resident was directed to the Texas Department of Licensing and Regulation to submit the concern.

Quarterly Report: 1/1/2020 through 3/31/2020

Substantive Response Sent

4/2/2020

Type:

Facility Access

Department:

Public Works and
Transportation

Acknowledgement Sent

3/17/2020

Date Recieved

3/17/2020

Description

Response

Connect sidewalk from requestor's front walk at mailbox to new sidewalks on Woodside Drive.

The requested work has been added to the list of locations to be completed under the City's Annual Sidewalk project. Prior to construction, the site will be evaluated for public right-of-way accessibility guidelines to determine if additional work is required at the intersection during construction. Construction is estimated to be completed this summer. However, this estimate may change as a result of the rapidly evolving directives associated with the COVID-19 pandemic. We appreciate your patience and understanding as we find ways to continue to serve the community