## Quarterly Report: 4/1/2020 through 6/30/2020

Complaints/Reques  Substantive Response Sent	st Received					
Substantive Response Sent						
•	4/2/2020	Т	ype:	Facility Access	Department:	Public Works and Transportation
Acknowledgement Sent	3/17/2020					Transportation
Date Recieved	3/17/2020					
Description		Response				
Connect sidewalk from request mailbox to new sidewalks on W	The requested work has been added to the list of locations to be completed under the City's Annual Sidewalk project. Prior to construction, the site will be evaluated for public right-of-way accessibility guidelines to determine if additional work is required at the intersection during construction. Construction is estimated to be completed this summer. However, this estimate may change as a result of the rapidly evolving directives associated with the COVID-19 pandemic. We appreciate your patience and understanding as we find ways to continue to serve the community					
Substantive Response Sent  Acknowledgement Sent	6/24/2020	т	ype:	Facility Access	Department:	Public Works and Transportation
Date Recieved	6/15/2020					
Description		Response				
Rqeust for installation of a sidewalk from residence to the intersection of Kings Row and Center Streets and installation of curb ramp for car and wheelchair access at residence.		Installation of a curb ramp at the southwest corner of the residence and construction of a sidewalk from the property to the existing sidewalk on Center Street. The request for a vehicle ramp will not be fulfilled because it is an improvement to private property, which is outside of the City's area of authority under Title II of the American with Disabilities Act (ADA) of 1990, as amemded.				

## Quarterly Report: 4/1/2020 through 6/30/2020

Substantive Response Sent	7/13/2020	Туре:	Facility Access	Denartment:	Public Works and
оминительной портиненти	7,13,2020	туре.	racility Access	Department.	Transportation
Acknowledgement Sent	6/30/2020				
Date Recieved	6/30/2020				
Description		Response			
The residents states the sidewalk on Lake Pontchartrain Drive between Enchanted Lakes Boulevard and Lake Powell Drive are is uneven, buckled and chipped and limiting access to her mailbox and neighborhood pool. The residents additionally states the street in front of her residence in uneven. She requests pathway renovation/siedwalk installation/repair to safely walk down the street, walk to her mailbox and neighborhood pool.		Enchanted Lake under the City's	es Boulevard and Lake Powel	ant sections of sidewalk on Lake Pontchartrain I Drive. This work will be added to the list of lo summer 2021. The anticipated completion da he COVID-19 pandemic.	ocations to be completed
Substantive Response Sent	6/30/2020	Туре:	Facility Access	Department:	Arlington Housing Authority
Acknowledgement Sent	6/30/2020				,
Date Recieved	6/30/2020				
Description		Response			
The Arlington Housing Authority received 19 requests for accommodation between April 1 and June 30, 2020. These requests varied from an additional bedroom, live in aide, and moving to the first floor of a housing unit.		Of the requests	received, 12 were approved	l, 6 were denied, and one as self-declined.	